



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 18, 2010

MR. MAURICE ARCANGELI
DIRECTOR, GOVERNMENT RELATIONS
FUJI HEAVY INDUSTRIES, LTD
2235 RT. 70 WEST
CHERRY HILL, NJ 08002

NVS-215kjs
10V-108

SUBJECT: UNINTENTIONAL DOOR LATCH DISENGAGEMENT

DEAR MR. ARCANGELI:

This letter serves to acknowledge Subaru of America, Inc.'s (Subaru) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SUBARU/TRIBECA/2010

NHTSA Campaign Number: 10V-108 **Mfg's Report Date:** March 17, 2010

Components: LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 1,585

Summary:

SUBARU HAS NOTIFIED NHTSA ABOUT A DEFECT IN CERTAIN MODEL YEAR 2010 TRIBECA PASSENGER CARS MANUFACTURED FROM SEPTEMBER 4, 2009 THROUGH MARCH 8, 2010. THE DOOR LATCH CABLES LOCATED INSIDE THE VEHICLE'S DRIVER AND FRONT PASSENGER DOORS WERE IMPROPERLY POSITIONED DURING PRODUCTION. AS A RESULT, A CABLE CAN CATCH IN THE DOOR GLASS REGULATOR WHEN A WINDOW IS OPENED OR CLOSED. SHOULD THAT OCCUR, IT MAY UNLATCH THE DOOR, CAUSING IT TO COME OPEN UNEXPECTEDLY WHEN RAISING OR LOWERING THE WINDOW.

Consequence:

IF A DOOR WERE TO UNLATCH, IT COULD OPEN SUDDENLY AND WITHOUT WARNING, CREATING A RISK THAT AN OCCUPANT COULD BE EJECTED AS WELL AS A RISK THAT THE DRIVER MAY BECOME DISTRACTED, LEADING TO A CRASH. THIS CONDITION MAY ALSO RESULT IN THE FAILURE OF A DOOR LATCH TO OPERATE, IN WHICH CASE OCCUPANTS WOULD BE UNABLE TO OPEN THE DOOR TO EXIT THE VEHICLE.

Remedy:

SUBARU WILL NOTIFY OWNERS AND DEALERS AND WILL REPAIR THE VEHICLES BY REPOSITIONING AND SECURING THE LATCH CABLE IN BOTH FRONT DOORS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT MARCH 19, 2010. OWNERS MAY CONTACT SABARU TOLL-FREE AT 1-800-SUBARU3 (1-800-782-2783) MONDAY TRHROUGH FRIDAY BETWEEN 8:30 AM AND 7:00 PM EST AND FRIDAY BETWEEN 10:30 AM AND 5:00 PM EST.

Notes:

SUBARU'S RECALL CAMPAIGN NUMBER IS WVO-25. OWNERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement