



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 10, 2010

MR. RAND SMITH
ENGINEERING MANAGER
SUTPHEN CORPORATION
6450 EITERMAN ROAD
DUBLIN, OH 43016

NVS-215dgl
10V-092

SUBJECT: DRIVELINE MODIFICATION

DEAR MR. SMITH:

This letter serves to acknowledge Sutphen Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SUTPHEN/SPH/2004-2010

NHTSA Campaign Number: 10V-092

Mfg's Report Date: February 25, 2010

Components: POWER TRAIN: DRIVELINE: DRIVESHAFT

Potential Number of Units Affected: 35

Summary:

SUTPHEN IS RECALLING CERTAIN MODEL YEAR 2004-2010 FIRE TRUCKS EQUIPPED WITH DETROIT DIESEL SERIES-60 OR CATERPILLAR C-13 ENGINES. THE DRIVELINE ANGLE IS OUT OF TOLERANCE WITH THE ENGINE MOUNTED LOW.

Consequence:

VIBRATION IN THE DRIVELINES AND PREMATURE FAILURE OF THE U-JOINTS WILL OCCUR INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL MODIFY THE CROSSMEMBERS AND RE-PHASE THE DRIVE SHAFT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE APRIL 1, 2010. OWNERS MAY CONTACT SUTPHEN AT 866-287-5549.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement