



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 10, 2010

MR. KERRY LEGG
VEHICLE SAFETY & COMPLIANCE MANAGER
CUSTOMER SERVICES HEAD OFFICE
NEW FLYER INDUSTRIES
25 DEBATES STREET
WINNIPEG, MB CANADA R2J 4G5

NVS-215dgl
10V-089

SUBJECT: DRIVE SHAFT ACCESS PANEL REINFORCEMENT

DEAR MR. LEGG:

This letter serves to acknowledge New Flyer Industries' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEW FLYER/C35LF/2009
NEW FLYER/C40LFR/2008-2009
NEW FLYER/D35LFR/2009
NEW FLYER/D40LF/2006-2009
NEW FLYER/D40LFR/2007-2009
NEW FLYER/D60LF/2007
NEW FLYER/D60LF/2009
NEW FLYER/D60LF/2004
NEW FLYER/D60LFA/2009
NEW FLYER/D60LFA/2006
NEW FLYER/D60LFR/2007-2009
NEW FLYER/DE35LFA/2009
NEW FLYER/DE40LF/2009
NEW FLYER/DE40LFA/2009
NEW FLYER/DE40LFR/2006-2009

NEW FLYER/DE60LF/2006
NEW FLYER/DE60LF/2008
NEW FLYER/DE60LF/2009
NEW FLYER/DE60LF/2004
NEW FLYER/DE60LFA/2007
NEW FLYER/DE60LFA/2009
NEW FLYER/DE60LFA/2005
NEW FLYER/DE60LFR/2007-2009

NHTSA Campaign Number: 10V-089

Mfg's Report Date: February 26, 2010

Components: POWER TRAIN: DRIVELINE: DRIVESHAFT

Potential Number of Units Affected: 1,845

Summary:

NEW FLYER IS RECALLING CERTAIN MODEL YEAR 2004-2009 TRANSIT BUSES. THESE MODELS HAVE AN INSPECTION PANEL LOCATED ABOVE THE DRIVE SHAFT IN THE PASSENGER COMPARTMENT FLOORING FOR EASY INSPECTION AND REMOVAL OF THE DRIVE SHAFT. THIS PANEL MAY NOT BE OF SUFFICIENT STRENGTH TO PREVENT FOREIGN MATTER FROM ENTERING THE PASSENGER COMPARTMENT IN THE EVENT OF A DRIVE SHAFT FAILURE.

Consequence:

FAILURE OF THE DRIVE SHAFT ACCESS PANEL TO MAINTAIN PASSENGER COMPARTMENT INTEGRITY COULD RESULT IN INJURY OR DEATH.

Remedy:

DEALERS WILL INCORPORATE AN ENERGY ABSORBING HONEYCOMB MATERIAL TO THE UNDERSIDE OF THE ACCESS PANEL. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MARCH 2010. OWNERS MAY CONTACT NEW FLYER AT 204-934-4874.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement