



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 10, 2010

TIMOTHY LAFON
REGULATORY COMPLIANCE ADMINISTRATOR
MACK TRUCKS, INC
PO BOX 26115
GREENSBORO NC 27402

NVS-215dgl
10V-086

Subject: UPPER BUNK WINDOWS

DEAR MR. LAFON:

This letter serves to acknowledge Volvo Truck's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2010-2011

Mfg's Report Date: March 3, 2010

NHTSA Campaign Number: 10V-086

Components: VISIBILITY: POWER WINDOWS DEVICES AND CONTROLS

Potential Number of Units Affected: 3,526

Summary:

VOLVO TRUCKS IS RECALLING CERTAIN MODEL YEAR 2010-2011 VNL TRUCKS. THE ADHESIVE USED IN THE UPPER WINDOW IN THE BUNK AREA TO SECURE THE GLASS MAY DEBOND.

Consequence:

THIS COULD ALLOW THE GLASS TO COME LOOSE AND POSSIBLY FALL OUT INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND REPLACE THE WINDOW AS REQUIRED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MAY 26, 2010. OWNERS MAY CONTACT VOLVO TRUCKS AT 1-800-528-6586.

Notes:

VOLVO RECALL NO. RVXX1001. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement