



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 5, 2010

MR. RONALD ROSS
SERVICE & WARRANTY MANAGER
COACHMEN RV CLASS C
DIVISION OF FOREST RIVER
P.O. BOX 30
423 N. MAIN
MIDDLEBURY, IN 46540

NVS-215dgl
10V-078

SUBJECT: REPROGRAM ENGINE CONTROL MODULE

DEAR MR. ROSS:

This letter serves to acknowledge Coachmen RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/FREELANDER/2009-2010
COACHMEN/PRISM/2009-2010

NHTSA Campaign Number: 10V-078

Mfg's Report Date: January 26, 2010

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 11

Summary:

COACHMEN IS RECALLING CERTAIN MODEL YEAR 2009-2010 PRISM AND FREELANDER RECREATIONAL VEHICLES BUILT ON 2008 SPRINTER CHASSIS. THE ENGINE CONTROL MODULE MAY NOT ACTUATE THE EGR VALVE SUFFICIENTLY TO PREVENT SOOT ACCUMULATION, RESULTING IN IMPROPER VALVE OPERATION OR STICKING.

Consequence:

IMPROPER VALVE OPERATION MAY CAUSE EXCESSIVE EXHAUST EMISSIONS, ILLUMINATION OF THE MALFUNCTION INDICATOR LAMP AND A VEHICLE LIMP-IN CONDITION INCREASING THE RISK OF A CRASH.

Remedy:

COACHMEN IS WORKING WITH CHRYSLER TO REMEDY THIS CAMPAIGN AND WILL REPROGRAM THE VEHICLE'S ENGINE CONTROL MODULE FREE OF CHARGE. THE SAFETY RECALL BEGAN ON JANUARY 8, 2010. OWNERS MAY CONTACT COACHMEN AT 800-453-6064 AND CHRYSLER AT 1-800-853-1403.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Chrysler will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Chrysler's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement