



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 3, 2010

MS. GAY P. KENT  
DIRECTOR, PRODUCT INVESTIGATIONS  
STRUCTURE & SAFETY INTEGRATION  
GENERAL MOTORS CORPORATION  
30001 VAN DYKE – MAIL CODE 480-210-G11  
WARREN MI 48090-9055

NVS-215dgl  
10V-073

Subject: ELECTRIC POWER STEERING

Dear MS. KENT:

This letter serves to acknowledge General Motors' notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/COBALT/2005-2010

PONTIAC/G5/2007-2010

**NHTSA Campaign Number:** 10V-073

**Mfg's Report Date:** March 1, 2010

**Components:** STEERING: ELECTRIC POWER ASSIST SYSTEM

**Potential Number of Units Affected:** 1,050,889

**Summary:**

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2005-2010 CHEVROLET COBALT AND MODEL YEAR 2007-2010 PONTIAC G5 VEHICLES EQUIPPED WITH ELECTRIC POWER STEERING. THE DRIVER MAY EXPERIENCE A SUDDEN LOSS OF POWER STEERING ASSIST THAT COULD OCCUR AT ANY TIME WHILE DRIVING.

**Consequence:**

IF POWER STEERING ASSIST IS LOST, IT WOULD REQUIRE GREATER DRIVER EFFORT AT LOW VEHICLE SPEEDS, INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL REPLACE THE ELECTRIC POWER STEERING MOTOR FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438 AND PONTIAC AT 1-800-620-7668 OR AT THE OWNER CENTER AT [WWW.GMOWNERCENTER.COM](http://WWW.GMOWNERCENTER.COM).

**Notes:**

GM'S RECALL NO. N100023. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Please provide us with the beginning and ending dates for the build date range [of vehicles equipment] affected by this recall.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement

