



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 3, 2010

MR. TIM L. LAFON
MANAGER, REGULATORY AFFAIRS
MACK TRUCKS, INC.
7900 NATIONAL SERVICE RD.
GREENSBORO, NC 27409

NVS-215dgl
10V-069

SUBJECT: FRONT AXLE BEAM

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/CL/2002-2004
MACK/CV/2002-2004
MACK/DM/2003-2004
MACK/LE/2002-2004
MACK/MR/2002-2004
MACK/RB/2002-2004
MACK/RD/2002-2004

NHTSA Campaign Number: 10V-069

Mfg's Report Date: February 17, 2009

Components: POWER TRAIN: AXLE ASSEMBLY

Potential Number of Units Affected: 15,490

Summary:

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2002 THROUGH 2004 CL, CV, LE, MR, RB, RD, AND MODEL YEAR 2003 THROUGH 2004 DM HEAVY TRUCKS MANUFACTURED FROM FEBRUARY 1, 2002 THROUGH SEPTEMBER 30, 2003, EQUIPPED WITH AXLE BEAMS MANUFACTURED BY BHARAT FORGE. THE AXLE BEAM MAY HAVE TRANSVERSE SHEAR LINES ON THE BOTTOM OF THE AXLE FROM THE TRIMMING PROCESS.

Consequence:

THESE LINES, IF PRESENT, CAN PROMOTE INITIATION OF CRACKS, WHICH OVER TIME MAY POSSIBLY LEAD TO AXLE BEAM FAILURE AND A VEHICLE CRASH CAN OCCUR.

Remedy:

MACK WILL NOTIFY OWNERS, INSPECT AND REPLACE ANY AFFECTED AXLE BEAMS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MARCH 5, 2010. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

Notes:

MACK TRUCKS RECALL NO. SC0341. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement