



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 26, 2010

DAVID M MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES, INC.  
419 WEST PIKE STREET  
PO BOX 629  
JACKSON CENTER, OH 45334-0629

NVS-215dgl  
10V-062

SUBJECT: OVERHEATED BRAKES

DEAR MR. MIHALICK:

This letter serves to acknowledge General Coach's amended notification dated May 21, 2010 to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GENERAL COACH/EZ-TRANS/2007  
GENERAL COACH/LO-TRANS/2005-2006  
GENERAL COACH/IC-LC/2009-2010

**NHTSA Campaign Number:** 10V-062

**Mfg's Report Date:** May 21, 2010

**Components:** SERVICE BRAKES, AIR

**Potential Number of Units Affected:** 66

**Summary:**

GENERAL COACH IS RECALLING CERTAIN MODEL YEAR 2005-2006 LO-TRANS, MODEL YEAR 2007 EZ-TRANS AND MODEL YEAR 2009-2010 IC-LC BUSES BUILT ON INTERNATIONAL 3200IM CHASSIS MANUFACTURED FROM JULY 2003 THROUGH FEBRUARY 2010. WHEN THE BUSES ARE USED IN A SEVERE DUTY APPLICATION, SUCH AS BUSES IN HEAVY TRANSIT USE, THERE CAN BE OVERHEATING OF THE BRAKES.

**Consequence:**

IF THE OVERHEATING BECOMES EXCESSIVE, IT COULD RESULT IN A FIRE LOCATED AT THE BRAKE AREA. A FIRE MAY RESULT IN PERSONAL INJURY, PROPERTY DAMAGE, OR DEATH.

**Remedy:**

GENERAL COACH IS WORKING WITH INTERNATIONAL TO DEFINE THE REMEDY FOR THIS CAMPAIGN. THE BUSES WILL BE RETROFITTED WITH AN AFTERMARKET TRANSMISSION RETARDER THAT WILL LOWER THE TEMPERATURES OF THE BRAKING COMPONENTS DOWN INTO THE NORMAL OPERATING RANGE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGED. THE RECALL BEGAN ON MAY 10, 2010. OWNERS MAY CONTACT GENERAL COACH AT 1-800-842-0622.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement