



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 3, 2010

MR. NASSER ZAMANI
SENIOR MANAGER COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS OF NORTH AMERICA LLC
4747 N. CHANNEL AVENUE
PORTLAND, OR 97217-7699

NVS-215dgl
10V-053

SUBJECT: PITMAN ARM INSTALLATION

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
STERLING/CASCADIA/2010

Mfg's Report Date: February 19, 2009

NHTSA Campaign Number: 10V-053

Components: STEERING: GEAR BOX: SHAFT: PITMAN

Potential Number of Units Affected: 352

Summary:

DAIMLER TRUCKS IS RECALLING CERTAIN MODEL YEAR 2010 FREIGHTLINER CASCADIA VEHICLES MANUFACTURED MAY 20, 2009 THROUGH JANUARY 29, 2010 AND EQUIPPED WITH OPTIONAL SHEPPARD HD94 STEERING GEARS. RESTRAINING WASHER LOCKING TABS MAY NOT HAVE BEEN SEATED INTO THE PITMAN ARM RETAINER NOTCHES DURING ASSEMBLY.

Consequence:

INCOMPLETE INSTALLATION OF THE PITMAN ARM RETAINING MECHANISM MAY ALLOW UNTHREADING OF THE RETAINER. DISENGAGEMENT OF THE PITMAN ARM FROM THE STEERING BOX MAY RESULT IN LOSS OF STEERING AND CRASH COULD OCCUR.

Remedy:

DEALERS WILL INSPECT TO INSURE PITMAN ARM RETAINER IS PROPERLY TORQUED AND RESTRAINING WASHER IS PROPERLY INSTALLED WITH LOCKING TABS SEATED IN NOTCHES OF THE RETAINER. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE APRIL 23, 2010. OWNERS MAY CONTACT DAIMLER TRUCKS AT 1-800-547-0712.

Notes:

DAIMLER TRUCKS RECALL NO. FL-572. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement