



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 19, 2010

MR. GARETT CAROLUS  
TECHNICAL MANAGER  
KEYSTONE RV COMPANY  
2642 HACKBERRY DR.  
GOSHEN, IN 46526

NVS-215dgl  
10V-044

**SUBJECT: RAMP DOOR HARDWARE**

**DEAR MR. CAROLUS:**

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
KEYSTONE/FUZION/2010

**NHTSA Campaign Number:** 10V-044

**Mfg's Report Date:** January 26, 2010

**Components:** STRUCTURE BODY DOOR

**Potential Number of Units Affected:** 242

**Summary:**

KEYSTONE IS RECALLING CERTAIN MODEL YEAR 2010 FUZION TRAVEL TRAILERS AND FIFTH WHEELS WITH THE TOURING EDITION II PACKAGE. THE REAR RAMP DOOR CABLE SUPPORT BRACKET BOLTS MAY FAIL WHEN THE DOOR IS USED IN THE PATIO POSITION.

**Consequence:**

A FALLING DOOR CAN LEAD TO AN INCREASED RISK OF PERSONAL INJURY IF A PERSON IS ON THE DOOR IN THE PATIO POSITION.

**Remedy:**

DEALERS WILL REPLACE THE RAMP DOOR CABLE HARDWARE WITH THE CORRECT HARDWARE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MARCH 2010. OWNERS MAY CONTACT KEYSTONE CUSTOMER SERVICE AT 1-866-425-4369.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement