



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 4, 2010

MR. MICHAEL HULSEY
VICE PRESIDENT ENGINEERING
TRAILMANOR, INC.
P.O. BOX 130
LAKE CITY, TN 37769

NVS-215kjs
10V-032

SUBJECT: AIRV CEILING ASSEMBLIES/HEATER ELEMENT

DEAR MR. HULSEY:

This letter serves to acknowledge TrailManor, Inc's (TrailManor) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: TRAILMANOR/TRAVEL TRAILER/2009-2010
Mfg's Report Date: January 29, 2010

NHTSA Campaign Number: 10V-032

Components: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Potential Number of Units Affected: 360

Summary:

TRAILMANOR IS RECALLING CERTAIN MODEL YEAR 2009 AND 2010 TRAVEL TRAILERS MANUFACTURED BETWEEN AUGUST 1, 2008, AND OCTOBER 31, 2009, EQUIPPED WITH CARRIER AIRV CEILING UNITS, MODEL NOS. 68RV0010BA, 68RV0012CA, AND 68RV0010EA. THE HEATER ELEMENT IN THESE ASSEMBLIES MAY BE DEFECTIVE WHICH COULD CAUSE THE UNIT TO CREATE SMOKE OR SPARKS.

Consequence:

THIS DEFECT COULD RESULT IN A FIRE.

Remedy:

TRAILMANOR WILL NOTIFY OWNERS AND THE VEHICLES WILL BE REPAIRED FREE OF CHARGE. THE REPAIRS WILL BE PERFORMED BY CARRIER. PLEASE SEE CARRIER'S DEFECT REPORT 09E-053. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JANUARY 2010. OWNERS MAY CONTACT CARRIER AT 1-877-584-7059.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have received TrailManor's proposed owner notification letter and it meets the requirements of Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

It is our understanding that Carrier will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement