



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 4, 2010

MS. GAY P. KENT
DIRECTOR, PRODUCT INVESTIGATIONS
STRUCTURE & SAFETY INTEGRATION
GENERAL MOTORS CORPORATION
30001 VAN DYKE – MAIL CODE 480-210-G11
WARREN MI 48090-9055

NVS-215dgl
10V-024

SUBJECT: FLOOR MAT INTERFERENCE WITH ACCELERATOR PEDAL

DEAR MS. KENT:

This letter serves to advise of Toyota Motor North America, Inc's defect information report regarding vehicles sold by General Motors (GM) filed with the National Highway Traffic Safety Administration (NHTSA) concerning a safety recall campaign which will be conducted by GM pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
PONTIAC/VIBE/2009-2010

NHTSA Campaign Number: 10V-024

Mfg's Report Date: January 27, 2010

Components: VEHICLE SPEED CONTROL: ACCELERATOR PEDAL

Potential Number of Units Affected: To be provided

Summary:

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2009-2010 PONTIAC VIBE PASSENGER VEHICLES. THE ACCELERATOR PEDAL CAN GET STUCK IN THE WIDE OPEN POSITION DUE TO ITS BEING TRAPPED BY AN UNSECURED OR INCOMPATIBLE DRIVER'S FLOOR MAT.

Consequence:

A STUCK OPEN ACCELERATOR PEDAL MAY RESULT IN VERY HIGH VEHICLE SPEEDS AND MAKE IT DIFFICULT TO STOP THE VEHICLE, WHICH COULD CAUSE A CRASH, SERIOUS INJURY OR DEATH.

Remedy:

GENERAL MOTORS WILL NOTIFY CUSTOMERS WHEN A RECALL REMEDY IS AVAILABLE FOR RECALL 10038: FLOOR MAT INTERFERENCE AND ACCELERATOR PEDAL. GM REQUESTS THAT CUSTOMERS TAKE OUT ANY REMOVABLE (CARPETED, ALL-WEATHER, OR OTHER) DRIVER'S FLOOR MAT AND NOT REPLACE IT WITH ANY OTHER FLOOR MAT, AND PLACE IT IN THE TRUNK UNTIL THE FLOOR MAT INTERFERENCE AND ACCELERATOR PEDAL RECALL REMEDY IS READY AND IMPLEMENTED. IN THE EVENT THAT OWNERS CHOOSE NOT TO TAKE OUT THEIR REMOVABLE FLOOR MAT, GENERAL MOTORS STRONGLY RECOMMENDS THAT OWNERS USE ONLY FLOOR MATS DESIGNED SPECIFICALLY FOR THE MODEL AND MODEL YEAR OF THEIR VEHICLE, AND THAT IT IS PROPERLY INSTALLED AND SECURED. DO NOT USE A MAT THAT IS FLIPPED OVER WITH THE BOTTOM-SIDE UP, AND DO NOT STACK ONE FLOOR MAT OVER ANOTHER. IN ADDITION, CHECK THE OPERATION OF THE ACCELERATOR, BRAKE, AND CLUTCH (IF APPLICABLE) PEDALS TO ASSURE THAT THE FLOOR MAT DOES NOT INTERFERE WITH THEM. OWNERS MAY CONTACT PONTIAC AT 1-800-620-7668 OR AT THE OWNER CENTER AT [WWW.GMOWNERCENTER.COM](http://www.gmownercenter.com).

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement