



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 26, 2010

JOE RESIL
REGULATOR COMPLIANCE MANAGER
ENTEGR A COACH
903 SOUTH MAIN STREET P.O. BOX 460
MIDDLEBURY IN 46540

NVS-215dgl
10V-022

SUBJECT: LEVELING JACK REMOTE MODULE

DEAR MR. RESIL:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ENTEGR A/EMBLEM/2010

NHTSA Campaign Number: 10V-022

Mfg's Report Date: January 21, 2010

Components: EQUIPMENT: ELECTRICAL: JACK

Potential Number of Units Affected: 2

Summary:

ENTEGR A IS RECALLING CERTAIN MODEL YEAR 2010 EMBLEM FIFTH WHEEL TRAVEL TRAILERS. IN THE PRESENCE OF MOISTURE, A REMOTE ACTIVATION MODULE FOR THE LEVELING JACK MAY ACTIVATE AUTONOMOUSLY WITHOUT THE USE OF THE REMOTE CONTROL.

Consequence:

IF THE JACK WERE TO ACTIVATE WHILE THE VEHICLE IS BEING TOWED, IT COULD RESULT IN A CRASH LEADING TO PROPERTY DAMAGE, INJURY, OR DEATH.

Remedy:

DEALERS WILL INSTALL A RELAY WHICH WILL PREVENT THE REMOTE MODULE FROM SELF-ACTIVATING IN THE PRESENCE OF MOISTURE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2010. OWNERS MAY CONTACT ENTEGR A AT 1-800-945-4787.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement