



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 15, 2010

MR. DAN C. ALLEN
CHIEF ENGINEER PRODUCT DESIGN
NORTH AMERICAN BUS INDUSTRIES, INC.
106 NATIONAL DRIVE
ANNISTON, AL 36207

NVS-215kjs
10V-011

SUBJECT: LOSS OF STEERING CONTROL

DEAR MR. ALLEN:

This letter serves to acknowledge North American Bus Industries, Inc.'s (NABI) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NABI/416/2009

NHTSA Campaign Number: 10V-011 **Mfg's Report Date:** January 4, 2010

Components: STEERING

Potential Number of Units Affected: 226

Summary:

NORTH AMERICAN BUS INDUSTRIES, INC. (NABI) IS RECALLING CERTAIN MODEL YEAR 2009 416 STANDARD FLOOR CITY TRANSIT BUSES MANUFACTURED BETWEEN OCTOBER 30, 2008, AND DECEMBER 18, 2009. THE MOUNTING PLATE THAT HOLDS THE STEERING GEAR ASSEMBLY MAY NOT HAVE BEEN SUFFICIENTLY WELDED.

Consequence:

AN INSUFFICIENT WELD COULD LEAD TO A SEPARATION OR PARTIAL SEPARATION OF THE PLATE AND CAUSE THE DRIVER TO LOOSE STEERING CONTROL OF THE VEHICLE, POSSIBLY RESULTING IN A CRASH.

Remedy:

NABI WILL NOTIFY OWNERS AND REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JANUARY 2010. OWNERS MAY CONTACT NABI CUSTOMER SERVICE AT 1-256-831-4296 EXT. 1308.

Notes:

NABI'S CAMPAIGN NUMBER IS 20101. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

We have received NABI's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation

Enforcement