



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 7, 2010

MR. STEVE L. HEIM
NATIONAL OWNER RELATIONS MANAGER
FLEETWOOD RV, INC.
1010 COMMERCE DR.
DECATUR, INDIANA 46733

NVS-215dgl
10V-004

SUBJECT: FEDERAL CERTIFICATION TAG WATER TANK CAPACITY

DEAR MR. HEIM:

This letter serves to acknowledge Fleetwood RV Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Part 567, "Certification," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FLEETWOOD/FIESTA/2009-2010
FLEETWOOD/TERRA/2009-2010

Mfg's Report Date: December 23, 2009

NHTSA Campaign Number: 10V-004

Components: EQUIPMENT: OTHER: LABELS

Potential Number of Units Affected: 29

Summary:

FLEETWOOD IS RECALLING CERTAIN MODEL YEAR 2009 AND 2010 FIESTA AND TERRA 34B CLASS A MOTOR HOMES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF PART 567, "CERTIFICATION." THE CERTIFICATION TAG AND THE CARGO CARRYING CAPACITY TAG FIGURES RELATED TO THE FRESH WATER TANK'S CAPACITY ARE INCORRECT.

Consequence:

THIS DOES NOT MEET THE REQUIREMENTS OF THE STANDARD.

Remedy:

FLEETWOOD WILL MAIL CORRECT FEDERAL CERTIFICATION TAGS TO DEALERS AND OWNERS ALONG WITH INSTALLATION INSTRUCTIONS. IF CUSTOMERS DO NOT FEEL COMFORTABLE INSTALLING THE TAGS THEY MAY TAKE THEIR MOTOR HOME TO ANY FLEETWOOD DEALER AND THEY WILL PERFORM THIS SERVICE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE JANUARY 11, 2010. OWNERS MAY CONTACT FLEETWOOD AT 800-509-3418.

Notes:

FLEETWOOD SAFETY RECALL NO. 91222FRV. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink that reads "G. H. Person" with a stylized flourish at the end.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement