



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 17, 2010

MR. STEPHEN WORRALL  
FIXED OPERATION MANAGER  
BENTLEY MOTORS, INC.  
3 COPLEY PLACE, SUITE 3701  
BOSTON, MA 02116

NVS-215kjs  
10E-045

SUBJECT: SERVICE BRAKE HOSE

DEAR MR. WORRALL:

This letter serves to acknowledge Bentley Motors, Inc.'s (Bentley) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which is being conducted pursuant to Federal law for the equipment listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

<b>Makes/Models/Model Years:</b>	<b>Mfg's Report Date:</b> September 9, 2010
BENTLEY/RH14071/9999	
BENTLEY/BENTLEY T2/1975-1980	
BENTLEY/SHADOW II/1975-1980	
BENTLEY/SILVER SHADOW/1975-1980	

**NHTSA Campaign Number:** 10E-045

**Components:** SERVICE BRAKES, HYDRAULIC:FOUNDATION  
COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

**Potential Number of Units Affected:** 12

**Summary:**

BENTLEY IS RECALLING CERTAIN SERVICE BRAKE HOSES, PART NUMBER RH14071, SOLD FOR USE AS REPLACEMENT EQUIPMENT FOR MODEL YEAR 1975 THROUGH 1980 BENTLEY AND ROLLS ROYCE SILVER SHADOW, SHADOW II, AND BENTLEY T2 MODEL VEHICLES. THE BRAKE HOSE HAS BEEN INCORRECTLY MANUFACTURED USING A NITRILE RUBBER WHICH IS NOT TOLERANT OF GLYCOL ETHER BASED BRAKE FLUID.

**Consequence:**

THIS COULD LEAD TO HOSE FAILURE WHICH WOULD RESULT IN PARTIAL BRAKE FAILURE, INCREASING THE RISK OF A CRASH.

**Remedy:**

BENTLEY WILL NOTIFY OWNERS AND DEALERS WILL REPLACE THE HOSE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 30, 2010. OWNERS MAY CONTACT BENTLEY AT 1-617-488-8500.

**Notes:**

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



Jennifer Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement