



Kawasaki Motors Corp., U.S.A.



December 9, 2009

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Re: Recall No. 09V-464 Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated November 24, 2009.

- 9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance:
A final copy of the Recall Bulletin (including customer letter language) is enclosed.

The beginning and ending manufacturing dates of motorcycles affected by this recall are July 13, 2009 to October 26, 2009.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A

Roger F. Hagie
Director Public Affairs

Enclosure

P. O. Box 25252
Santa Ana, California
92799-5252

949/770-0400
Fax 949/460-5600
www.kawasaki.com

9950 Jeronimo Road
Irvine, California
92618-2084

MODEL: 2009 & 2010 NINJA® 250R (EX250J9F/L, J9FA/L, JAF/L, JAF/L)
TITLE: CRANKCASE INSPECTION

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

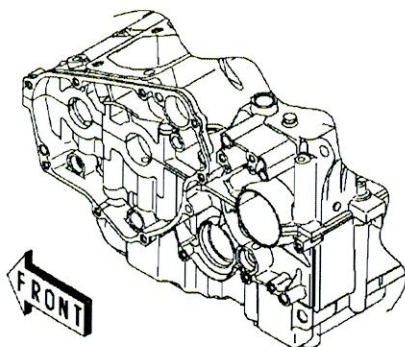
Model	Vehicle Identification Number Eligibility
EX250J9F/L, J9FA/L EX250JAF/L, JAF/L	Check VIP in K-Dealer

Verify eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On eligible units, oil can leak from the upper crankcase due to porosity. Oil leaking from the engine during operation could drip or spray onto the rear tire creating the risk of a crash, possibly resulting in injury or death.



Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to inspect all eligible units for crankcase leaks using pressurized air. Crankcases found to be leaking will be repaired with epoxy.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 7 of this bulletin.

Dealer Action

Repair Eligible Units:

Inspect all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser.

It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Inspection Procedure section of this bulletin for details.

NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

File behind the "MC" tab in your Kawasaki
"Service and Warranty" binder

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Kawasaki
Let the good times roll.™

NOTE:

- o If you offer a vehicle for sale without performing an applicable recall repair, you can be fined \$6,000 per vehicle for each violation and up to \$16,375,000 for a related series of violations.

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each inspection or repair. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- o If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

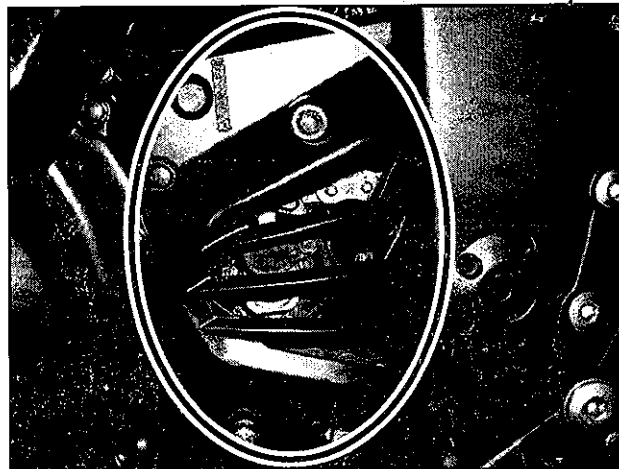
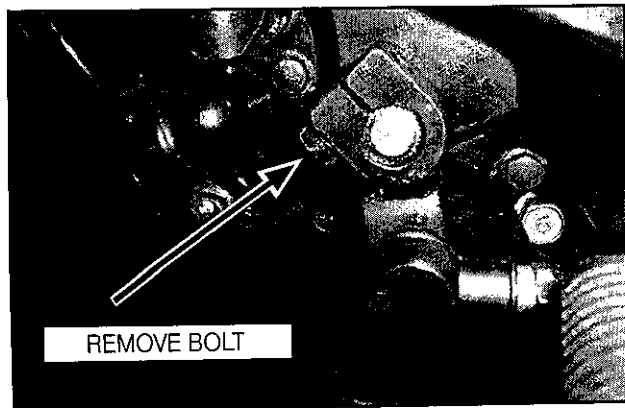
Inspection Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

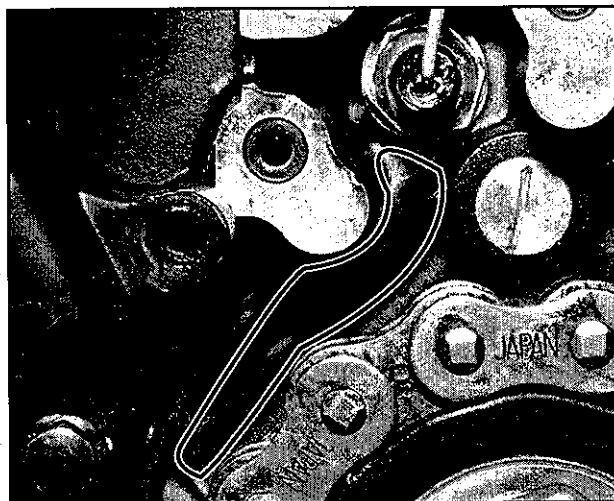
Service Manual

Model	Part Number
EX250J9F/L, J9FA/L EX250JAF/L, JAFAL	99924-1391-01~03

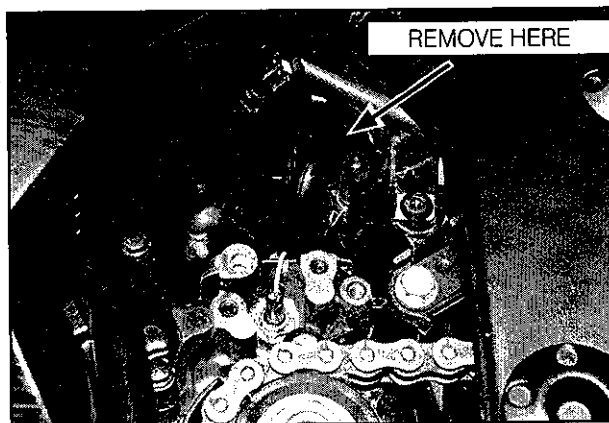
- Remove the shift lever link bolt and pull the lever link off the shift shaft.



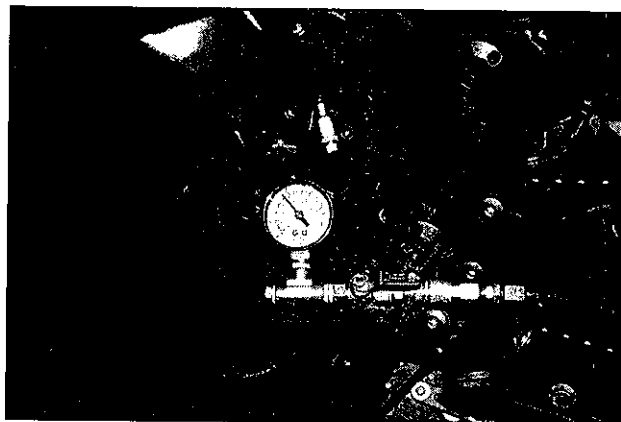
- Remove the engine sprocket cover.
- Use Kawasaki Contact Cleaner (or equivalent) to degrease and clean the deep casting depression just in front of the engine sprocket and below the neutral sensor as shown.



- From the left side of the vehicle, remove the breather hose from the air cleaner housing as shown.



- Attach a regulated low pressure air source to the breather hose and apply a constant pressure of 5-6 psi.



CAUTION:

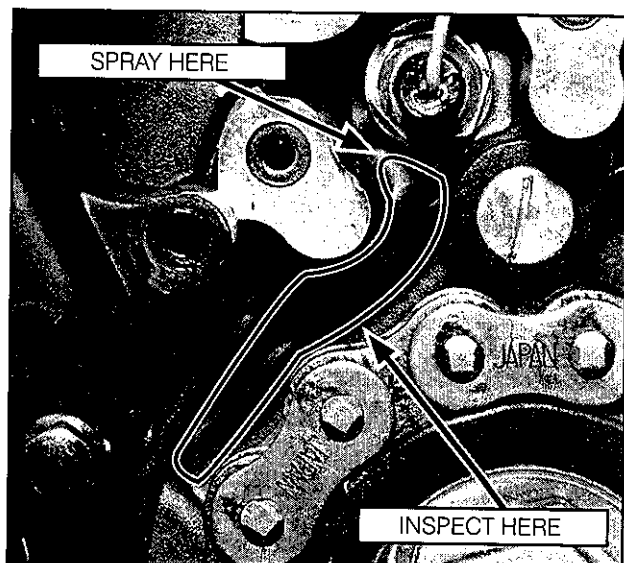
- o *Serious engine damage can occur if the crankcase is over-pressurized.*
- Spray soapy water below the base of the neutral sensor and allow it to run down the depression in the crankcase.

NOTE:

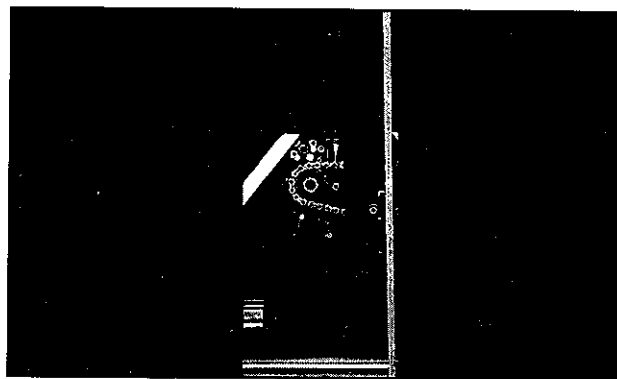
- o *If there are any leaks in the crankcase, they will form bubbles in the soapy water.*

NOTE:

- o *Leaks due to porosity can be quite small and may require the use of additional lighting and a magnifying glass to detect.*
- Inspect for leaks along the sides and bottom of the entire length of the deep casting depression just in front of the engine sprocket and below the neutral sensor.

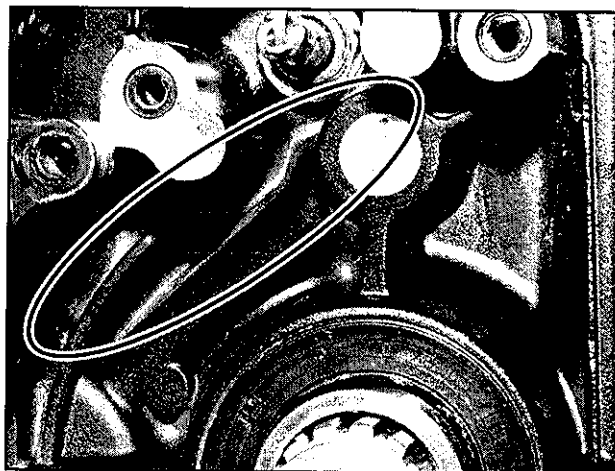


- ★ If no leaks are detected, install the engine sprocket cover and shift lever link then proceed to the Warranty Information section in this bulletin.
- ★ If leaks are detected, order a repair kit as outlined in the parts information section in this bulletin.
- ★ If the unit is crated, cut an opening in the left side of the shipping container to perform inspection.



Repair Procedure

- Remove the engine sprocket as outlined in the service manual and discard the engine sprocket retaining washer and rear axle nut cotter pin.
- Clean the repair area again with Kawasaki Contact Cleaner (or equivalent).

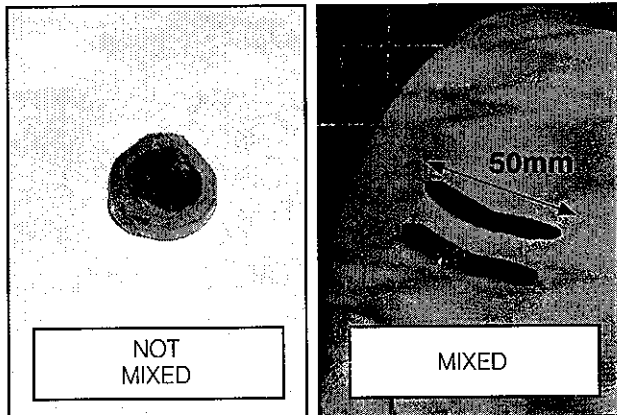


NOTE:

- o *Wear latex or nitrile gloves when handling ThreeBond 2089B epoxy.*
- Remove flim from one piece of the epoxy. (Only one piece is required for the repair. The other piece is a spare.)

NOTE:

- o Working time for ThreeBond 2089B epoxy is only 10 minutes.
- Knead the epoxy for two minutes until the dark and light components are thoroughly mixed and uniform in color. Divide the epoxy into two equal pieces and roll each piece into a thin cylinder approximately 50mm long.



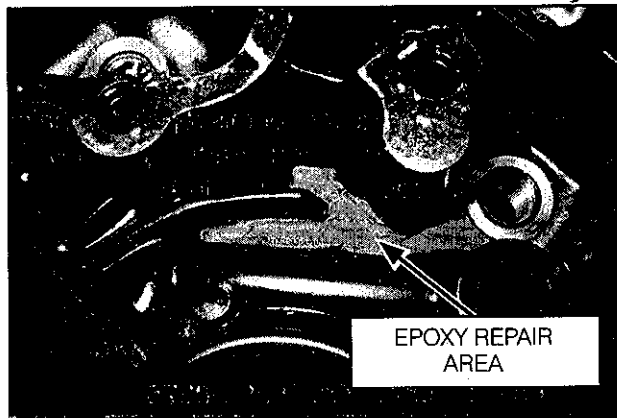
- Beginning in the center of the repair, force the first piece of epoxy completely into the bottom of the casting depression with the small blunt tool(s) supplied in the repair kit. Be sure to work from the center and outwards to prevent trapping air under the repair.

IMPORTANT NOTE:

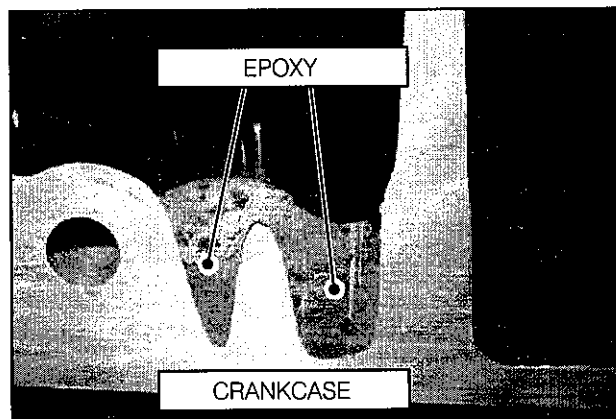
- o Be careful not to apply epoxy to the neutral switch sensor or mating surface.



- Apply the second piece of epoxy to the top of the repair. Press the epoxy completely to the bottom and to ends of the casting depression as shown.
- Smooth the repair with a gloved finger moistened with water or smooth metal tool supplied with the repair kit.



- Allow epoxy to cure for 12 hours.
- The "Cutaway" photo shows a satisfactory repair that completely fills the casting depression. No air is trapped under the repair.



- Once the epoxy has cured for 12 hours, pressurize the crankcase and check the repair for leaks as outlined in the "Inspection Procedure" section in this bulletin.
 - ★ If a leak is present, clean the area and apply additional epoxy until the leak is blocked.
- When the repair is leak free, clean the area and apply touch-up paint to the repair. Use ColorRite™ Kawasaki 85 Flat Stoic Black or equivalent.
- Install the air cleaner housing breather hose and clamp.
- Use the new retaining washer supplied in the repair kit when installing the engine sprocket.
- Use a new cotter pin supplied in the repair kit when installing the rear axle nut.
- Install the engine sprocket cover.
- Install the shift lever link.

Parts Information

No parts are required for this repair campaign unless a leak is detected. Parts may only be ordered for inspected units that leak.

Parts required to complete the Recall must be ordered through Parts Order Services at (800) 608-8490. The proper VIN for each unit being repaired will be required for each part ordered.

Crankcase Repair Kit, 99999-0275

KIT CONTENTS	QTY
Epoxy	2
Washer	1
Cotter Pin	1
Special Tool 1	1
Special Tool 2	1

IMPORTANT NOTE:

- o *ThreeBond 2089B epoxy has a limited shelf life and must be used immediately upon delivery to perform repair. Any extra epoxy must be discarded upon successful completion of repair.*

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Inspection MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS in the field and during initial assembly and preparation.

Refer to the following service bulletins for important new features in K-Dealer making it quicker and easier to identify units eligible for repair campaigns (1) retailed by your dealership, and (2) those new units in your dealership requiring presale repair.

WTY 08-05 Repair Campaign Eligibility Check -- New Feature of K-Dealer

WTY 08-06 Repair Campaign System – Dealer Report Changes

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

WARRANTY INFORMATION

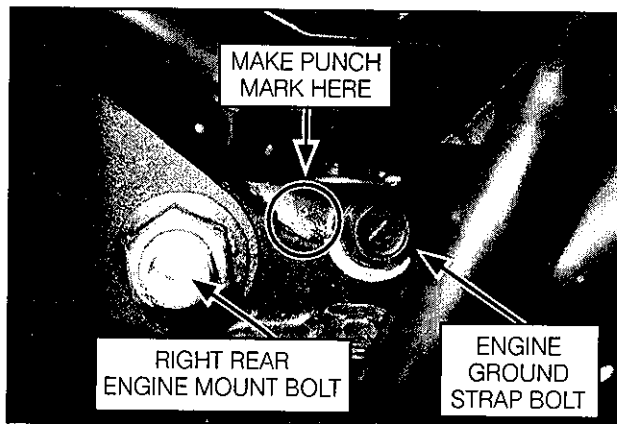
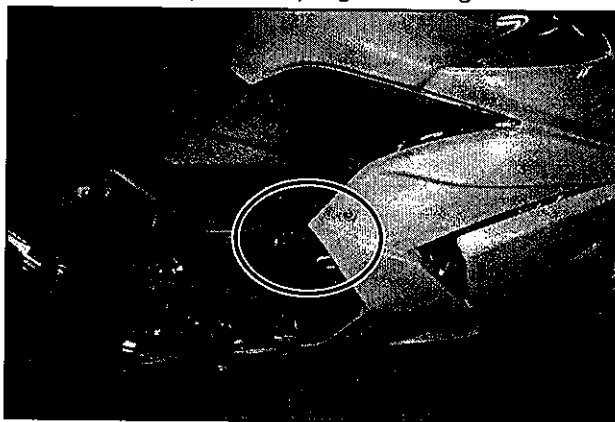
Job Code	Inspection Only	Inspection & Repair
	22346	22347
Flat Rate Time	0.2 hr.	1.0 hr
Failure Date	Same as Repair Date	Same as Repair Date
Claim Type	3	3
Problem Part Number	99999-0275	99999-0275
Description	Repair Kit	Repair Kit
Qty	0	1

Repair Verification

After repair or inspection, make a punch mark between the right rear engine mount bolt and engine ground strap bolt on the right side of the engine as show.

NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.*



RECALL MC09-13, (EX250J9F/L, J9FA/L, JAF/L, JAF/L)
PARTS KIT ORDER FORM

FAX TO: Kawasaki Parts Order Services 1-877-608-6287

Part Number 99999-0275, Crankcase Repair Kit

Dealer Number _____ Dealer Name _____

Contact _____ Phone (____) _____

Vehicle Identification Number

Vehicle Identification Number

**2009 & 2010 NINJA® 250R CRANKCASE INSPECTION
WARNING AND RECALL NOTICE**

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2009 & 2010 NINJA® 250R (EX250J9F/L, J9FA/L, JAF/L, JAJA/L) models. On eligible units, oil leaking from the engine during operation could drip or spray onto the rear tire creating the risk of a crash, possibly resulting in injury or death.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of inspecting the crankcase and repairing it if required. The inspection will take up to 30 minutes but may take longer due to scheduling at the dealership. The repair, if required, will take up to 13 hours but may take longer due to scheduling at the dealership and the time to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

DO NOT RIDE YOUR MOTORCYCLE UNTIL THE INSPECTION HAS BEEN COMPLETED.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please Contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 8:00 a.m. and 5:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

If you received this notice in error:

Our records indicate you are the current owner of the 2009 or 2010 NINJA® 250R described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.Kawasaki.com by clicking on the "OWNER INFO" link or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.