



Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: Fuel Odor or Spotting on Ground – Replace Fuel Pump Module

MODELS: 2006 Chevrolet Cobalt
 2006 Saturn ION
 Registered in Arizona, Nevada

2007 Chevrolet Cobalt
 2007 Pontiac G5
 2007 Saturn ION
 Registered in Arizona, California, Florida, Nevada, Texas

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2006 model year Chevrolet Cobalt, and Saturn ION vehicles registered in Arizona and Nevada; and 2007 Chevrolet Cobalt, Pontiac G5, Saturn ION vehicles registered in Arizona, California, Florida, Nevada, and Texas. Some of these vehicles have a condition in which the plastic supply or return port on the modular reservoir assembly (MRA) may crack. If either of these ports develop a crack, fuel will leak from the area. The customer may notice a fuel odor while the vehicle is being driven or after it is parked. If the crack becomes large enough, fuel may be observed dripping onto the ground and vehicle performance may be affected. If a sufficient amount of fuel were to leak out and if an ignition source were present, a vehicle fire could occur.

CORRECTION

Dealers/retailers are to inspect and, if necessary, replace the fuel pump module.

VEHICLES INVOLVED

Involved are **certain** 2006 model year Chevrolet Cobalt, and Saturn ION vehicles registered in Arizona and Nevada; and 2007 Chevrolet Cobalt, Pontiac G5, Saturn ION vehicles registered in Arizona, California, Florida, Nevada, and Texas, and built within these VIN breakpoints:

Year	Division	Model	From	Through
2006	Chevrolet	Cobalt	67600011	67887442
2007	Chevrolet	Cobalt	77100076	77317715
2007	Pontiac	G5	77100188	77317664

Cont'd

VEHICLES INVOLVED

Year	Division	Model	From	Through
2006	Saturn	ION	6Z100063	6Z211248
2007	Saturn	ION	7Z100024	7Z210507

Important: Dealers/retailers are to confirm vehicle eligibility prior to beginning repairs by using GMVIS (dealers using WINS) or the Investigate Vehicle History link (dealers/retailers using GWM). Not all vehicles within the above breakpoints may be involved.

For dealers/retailers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided to dealers/retailers through the GM GlobalConnect Recall Reports. Dealers/retailers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION

GM Only: Parts required to complete this recall are to be obtained from General Motors Service and Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Saturn Only: A pre-shipment of the required parts to perform this recall has been sent to involved Saturn US retailers from Saturn Service Parts Operations (SSPO).

Part Number	Description	Quantity/Vehicle
19168894	Module Kit, F/Tnk F/Pmp (w/o Fuel Lvl Sen) (LE5/L61)	1
19177326	Module Kit, F/Tnk F/Pmp (w/o Fuel Lvl Sen) (LSJ)	1

SERVICE PROCEDURE

1. Inspect the warranty summary in the General Motors Vehicle Inquiry (GMVIS) system or Global Warranty Management (GWM), whichever is applicable, for a fuel pump module replacement on or after 7/1/07.
 - If the fuel pump module has not been replaced, or was replaced before 7/1/07, the fuel pump module requires replacement. Proceed to Step 2.
 - If the fuel pump module was replaced on or after 7/1/07, what was the part number of the new fuel pump?
 - If the new fuel pump module part number module was 19168892, 19168893, 19168894, or 19177326, no further action is required.
 - If the new fuel pump module part number was **NOT** 19168892, 19168893, 19168894, or 19177326, the fuel pump module requires replacement. Proceed to Step 2.
2. Remove the fuel pump module. Refer to *Fuel Pump Module Replacement* in SI.
3. Install a new fuel pump module. Refer to *Fuel Pump Module Replacement* in SI.

CUSTOMER REIMBURSEMENT – For GM Only

All customer requests for reimbursement of previously paid repairs for the recall condition will be handled by the Customer Assistance Center, not by dealers.

A General Motors Customer Reimbursement Procedure and Claim Form is included with the customer letter.

IMPORTANT: (For GM US Only) Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

CUSTOMER REIMBURSEMENT – For Saturn Only

All customer requests for reimbursement for previous repairs for the recall condition are handled by submitting a recall reimbursement claim form directly to Saturn retailers for processing; however, if customers choose, they may file a claim through the Saturn Customer Assistance Center.

A Saturn Customer Reimbursement Procedure and Claim Form are included with the customer letter.

COURTESY TRANSPORTATION

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.

CLAIM INFORMATION

1. Submit a claim using the table below.
2. Courtesy Transportation - For dealers/retailers using WINS, submit using normal labor code; for dealers/retailers using GWM – submit as Net Item under the repair labor code.

Labor Code	Description	Labor Time	Net Item
V2148	Inspect Fuel Pump Module – No Further Action Required – New Module Already Installed	0.2	N/A
V2149	Inspect & Install New Fuel Pump Module <ul style="list-style-type: none"> • Cobalt, G5 • ION 	1.5 1.2	N/A
V2150	Customer Reimbursement (not for use by US GM dealers)	0.2	*

* The amount identified in “Net Item” should represent the dollar amount reimbursed to the customer.

CUSTOMER NOTIFICATION

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repared per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

