



Fuel Pump Hose Clamp
Models: M.Y.'09 1198 S, M.Y. '09 1098 R, M.Y.'10 F1098S STREETFIGHTER
Recall Bulletin RCL-09-005

Date: Tuesday, September 22, 2009
To: Dealer Principal, Service Manager, North American Dealer Network
From: Austin Gray, Technical Director; Jonathan LaForte, Technical Manager

Important: All Dealer Principals, Service Managers, and Parts Managers should read and initial this notice.

Dear Service Manager,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA Campaign I.D. Number: XXX

Transport Canada Safety Recall I.D. Number: XXX

Description of the technical issue:

- Ducati Motor Holding S.P.A. has determined that certain M.Y.'09 1198 S, M.Y. '09 1098 R, M.Y.'10 F1098S Streetfighter motorcycles may have a fuel hose that may become disconnected from the fuel pump assembly - see fig. 1



Fig1



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Description of the technical problem diagnosis:

- Engine stalls or will not start (no pressure or low pressure in the fuel circuit)

Description of the technical issue solution:

- On motorcycles requiring repair, replace and reposition the fuel hose clamp (part # 74141581A -fuel pump side).

Description of remedy:

- The dealer will check the VIN list, as shown in the attached documents according to the model: M.Y. '09 1198 S, M.Y. '09 1098 R, M.Y. '10 F1098S Streetfighter and, if required, replace and reposition the fuel hose retaining clamp, on the pump side.

Replacement part:

- In production there has been no change to the clamp part number (74141581A).

Technical solution implementation:

- The frame numbers specified in the tables below must be repaired by immediately recalling the vehicles delivered to final customers, during the pre-delivery inspection; and checking all unsold vehicles in your stock.

Affected VIN range requiring application of the technical solution:

MODELS (only USA and CDN)		
Model	from frame no.	to frame no.
1198 S	ZDM1XBLW69B021050	ZDM1XBLW99B024296
STREETFIGHTER S	ZDM11BEW6AB000055	ZDM11BEW7AB002056
1098 R	ZDM1XBHW69B021543	ZDM1XBHW89B022919

Criteria for application of the technical solution on circulating motorcycles:

- For the designated frame numbers during pre-delivery or regular maintenance, correct the position of the fuel hose clamp as shown in the following pictures.



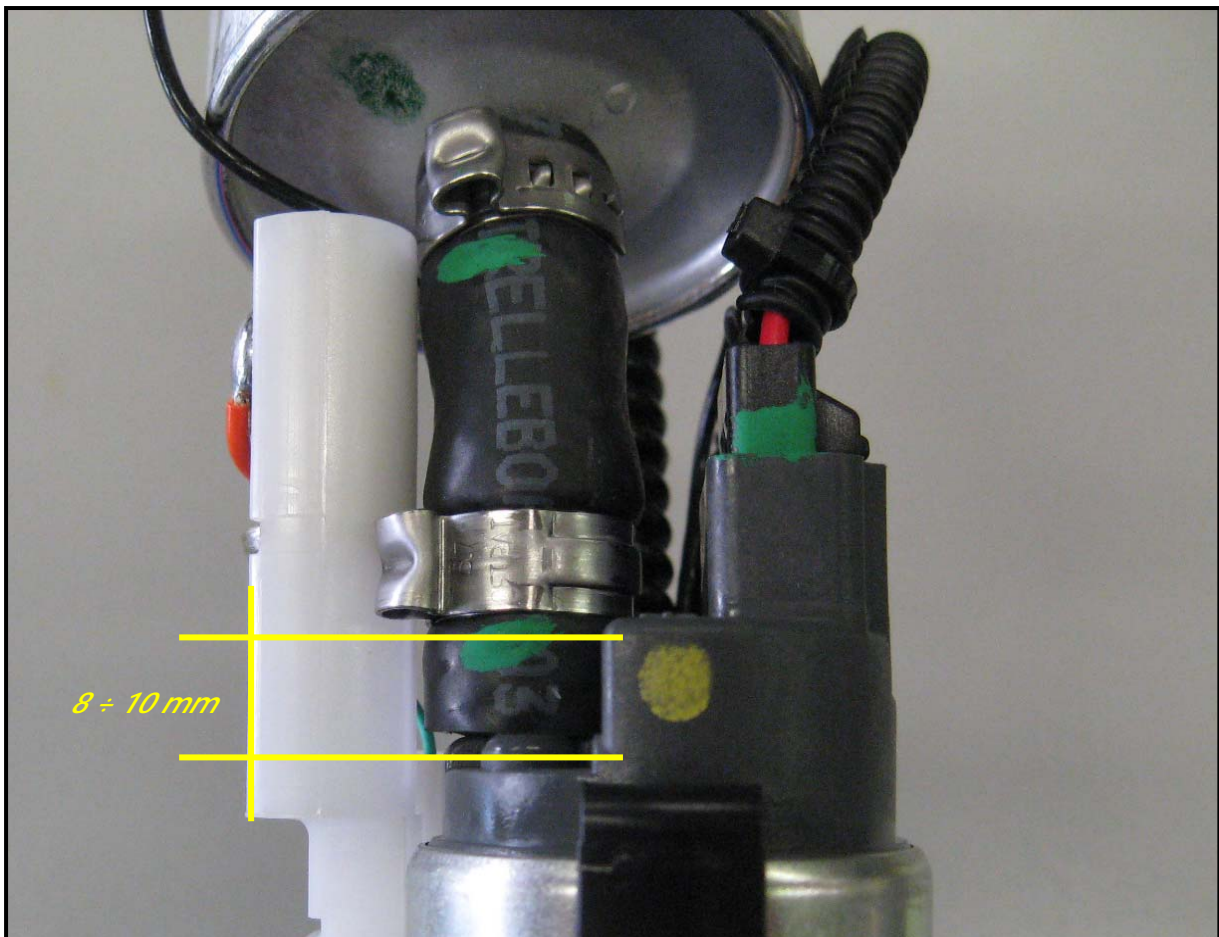
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REPAIR INSTRUCTIONS:

Special tools: Clamp crimping pliers are required for motorcycles requiring repair

- 1) Remove fuel pump flange from the fuel tank
- 2) Verify the position of the fuel pump side clamp
- 3) If positioned incorrectly, replace and reinstall a new clamp 74141581A using crimping pliers. For correct positioning, pay attention to the mark printed onto the hose and the measurement as shown in fig. 2.

Fig2





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- 4) After the correction is performed, use an indelible green felt pen and color the fuel tank retaining screw under the seat to indicate that the modification was performed.

Customer notification:

Ducati North America, Inc. will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed for your information.

Vehicle allocation:

Prior to owner notification, we will furnish you a list of affected vehicles (See attached Affected VIN List)

Limitation on sale or lease of certain vehicles:

Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory affected by this recall be corrected prior to sale or lease.

Time allowance and reimbursement procedure

Warranty claim must be submitted in ARCO using the following codes:

For the replacement of the clamp:

Claim type	PC
Subgroup	2
Fault code	049
Safety code	A
Campaign number	C6
Product line	15 for 1198 S, 17 for 1098 R, 1 for Streetfighter S
Subject	2
Labor operation (30 mins)	049



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For clamp inspection:

Claim type	PC
Subgroup	0
Fault code	052
Safety code	A
Campaign number	C6
Product line	15 for 1198 S, 17 for 1098 R, 1 for Streetfighter S
Subject	0
Labor operation (30 mins)	037

- Please note that it is necessary to enter each repair under warranty as an individual warranty claim, using the specified fault and labor codes. This process ensures that this recall campaign has been completed and will be correctly reported to government agencies. Claims submitted under normal warranty will be rejected.***

Campaign authorization:

Ducati North America, Inc. will mail a notification letter to all known owners. If a customer does not present this notification letter, it is important that you confirm the eligibility for recall status on the ORACLE portal (Dealer Bikes -> Recall Campaign), before you commence work. Reimbursement requests for duplicate recall campaign repairs will not be accepted.

Dealer obligation:

This program is designed to complete the necessary repairs and to achieve owner satisfaction. Therefore, we ask you to take prompt and courteous action in accordance with these directives.

Please provide a copy of this communication to every person in your dealership who has recall-related responsibilities.

Thank you for your cooperation.

Ducati North America, Inc.
Service Department