File In Section: Product Recalls Bulletin No.: 09046

Date: May 2009





### F/CMVSS NONCOMPLIANCE RECALL

SUBJECT: Brake Lamps Stay On / Cruise Control Inoperative

**MODELS: 2008-2009 Pontiac G8** 

#### **CONDITION**

General Motors has decided that certain 2008-2009 model year Pontiac G8 vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 108, "Lamps, Reflective Devices, and Associated Equipment". The brake pedal position switch may have been incorrectly programmed. With this condition, the brake lamps may be continually illuminated and fail to warn a following driver when the vehicle is braking, and could lead to a crash.

#### CORRECTION

Dealers are to reprogram the brake position sensor.

#### **VEHICLES INVOLVED**

Involved are **certain** 2008-2009 model year Pontiac G8 vehicles built within these VIN breakpoints:

| Year | Division | Model | From     | Through  |
|------|----------|-------|----------|----------|
| 2008 | Pontiac  | G8    | 8L103922 | 8L988888 |
| 2009 | Pontiac  | G8    | 9L128483 | 9L218065 |

**Important:** Dealers are to confirm vehicle eligibility prior to beginning repairs by using the GM Vehicle Inquiry System (GMVIS). Not all vehicles within the above breakpoints may be involved.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the GM GlobalConnect Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

#### **PARTS INFORMATION**

No parts are required for this recall.

#### SERVICE PROCEDURE

- 1. Using the Tech 2 <sup>®</sup> navigate to Diagnostics>Model Year>Build the Vehicle> Body>Body Control Module (BCM)>Module Setup>BBP Sensor Calibration.
- 2. Follow Tech 2 ® prompts to complete the calibration of the brake pedal position sensor.

#### **COURTESY TRANSPORTATION**

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.

#### **CLAIM INFORMATION**

Submit a Product Recall Claim with the information indicated below:

| Repair Performed   | Part<br>Count | Part No. | Parts<br>Allow | CC-FC | Labor<br>Op | Labor<br>Hours |
|--|---------------|----------|----------------|-------|-------------|----------------|
| Calibrate the Brake Pedal Position Sensor                                      | N/A           | N/A      | N/A            | MA-96 | V2082       | 0.2            |
| Courtesy Transportation for vehicles within the New Vehicle Limited Warranties | N/A           | N/A      | N/A            | MA-96 | *           | N/A            |

<sup>\*</sup> Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual for vehicles within the New Vehicle Limited Warranties.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

#### CUSTOMER NOTIFICATION - For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

#### <u>DEALER RECALL RESPONSIBILITY</u> – For US (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair

their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your dealership may be subject to a civil penalty for each such sale.

#### **DEALER RECALL RESPONSIBILITY - All**

All unsold new vehicles in dealers' possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this recall bulletin <u>before</u> customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



June 2009

#### Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2008 and 2009 model year Pontiac G8 vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 108, "Lamps, Reflective Devices, and Associated Equipment". As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

#### IMPORTANT

- Your vehicle is involved in recall 09046.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at no charge.

# Why is your vehicle being recalled?

The brake pedal position switch on your vehicle may have been incorrectly programmed. With this condition, the brake lamps may be continually illuminated and fail to warn a following driver when the vehicle is braking, and could lead to a crash.

### What will we do?

Your GM dealer will reprogram the brake position sensor. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on courtesy transportation.

## What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

### Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about your vehicle can be found at the Owner Center at www.gmownercenter.com.

| Division              | Number         | Text Telephones<br>(TTY) |  |  |
|-----------------------|----------------|--------------------------|--|--|
| Pontiac               | 1-800-620-7668 | 1-800-833-7668           |  |  |
| Guam                  | 1-671-648-8450 |                          |  |  |
| Puerto Rico – English | 1-800-496-9992 |                          |  |  |
| Puerto Rico – Español | 1-800-496-9993 |                          |  |  |
| Virgin Islands        | 1-800-496-9994 |                          |  |  |

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson Director, Customer and Relationship Services

Enclosure 09046