



February 9, 2009
Safety Recall Campaign 09V-042
Bulletin CB09-F-001

**PROPELLER SHAFT SAFETY RECALL
CAMPAIGN NO. 09V-042 (Canada Transport # 09-026)**

To: All Isuzu, GMC and Chevrolet Commercial Truck Service Managers and Parts Managers

This letter, Campaign Bulletin CB09-F-001 and an affected vehicle report are being sent to you to notify you of a Safety Recall Campaign affecting certain Isuzu, GMC and Chevrolet badged commercial trucks.

Affected Vehicles:

Certain 2008-2009 Isuzu N-Series and GMC/Chevrolet W-Series Produced from January 2008 to March 2008 and equipped with 5.2L 4HK1 diesel engine.

Condition:

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in certain 2008 and 2009 model year Isuzu N-Series and GMC/Chevrolet W-Series vehicles. The propeller shaft in these vehicles was manufactured with insufficient high frequency heat treatment. As a result, the affected portion of the propeller shaft may not maintain its durability through the expected vehicle useful life. The propeller shaft could break off while the vehicle is being driven, which would result in the vehicle stalling and coasting to a stop, or, in a worst case scenario, loss of vehicle control increasing the risk of a crash.

Dealer Action:

Dealers are to replace the propeller shaft in the affected vehicles free of charge.

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Inquiry System (IVIS). Not all vehicles may be involved.

Parts Information

Parts availability is limited. Dealer should ONLY place orders if an affected vehicle is in their inventory. Orders will require release authorization from a DSPM. After placing your order, contact your DSPM and provide the VIN number for the affected vehicle. Parts will be released only after confirmation of the affected VIN.

Note: parts will not be available for normal dealer stocking until after owner notification.

Owner Notification:

OWNER NOTIFICATION WILL BEGIN March 5, 2009

Please ensure that all appropriate personnel within your dealership are aware of this safety recall campaign and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair.