

Gaby Laur

From: Technical Services Department

Sent: Monday, February 02, 2009 11:02 AM

Subject: Upcoming Voluntary Safety Recall 5109A - 2009 Mazda B-Series 4x2 Front Spindle

Attention Mazda Service and Parts Managers:

Mazda Motor Corporation has decided to conduct a Voluntary Safety Recall on certain 2009 Mazda B-Series trucks equipped with 2-wheel drive and produced from August 22, 2008 through October 13, 2008.

On certain 2009 Mazda B-Series trucks equipped with 2-wheel drive, the front spindle stem may crack due to an improper manufacturing process of the spindle. If a fracture of the spindle stem occurs, the wheel may separate from the axle, which may result in a loss of steering, increasing the risk of a crash without warning. The purpose of this campaign is to inspect and replace the front spindle if required.

TIMING

Dealer mailing date: February 2, 2009

Owner mailing date: February 9, 2009

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2009 Mazda B2300 with 2-wheel drive	4F4YR12D*9P M00032-M00984 4F4YR16D*9P M00553-M00985	From August 22, 2008 through October 13, 2008

The asterisk symbol "*" can be any letter or number.

PARTS INFORMATION

Description	Part Number	Quantity	Note
Spindle, right, coil type	1F80-33-020	1	Available 02/05/2009
Spindle, left, coil type	1F80-33-030	1	Available 02/05/2009
Hardware kit	1FBA-32-190	1 per spindle	Available 02/05/2009
Campaign Label	9999-95-065A-05	1=50 labels	MStore (no charge)

IMPORTANT NOTE: Only a small number of vehicles are affected by this recall. Please do not stock these parts.

WARRANTY CLAIM PROCESSING INFORMATION

	Front Spindle Inspection Only	Front Spindle Inspection and Replacement (One side)	Front Spindle Inspection and Replacement (Both sides)
Warranty Type Code	R	R	R
Symptom Code	99	99	99
Damage Code	99	99	99
Process Number	J0902A	J0902B	J0902C
Part Number Main Cause	1F80-33-020	1F80-33-020 / 1 or 1F80-33-030 / 1	1F80-33-020

2/12/2009

Part Quantity	0	1	1
Related Part/Qty	-	1FBA-32-190 / 1	1F80-33-030 / 1 1FBA-32-190 / 2
Labor Operation Number	YY599ARX	YY599BRX	YY599CRX
Labor Hours	0.2	2.0	2.8

Inspection and repair procedures are available on the Mazda Service Support System (MS3) website and on eMDCS using Campaign Inquiry or the Warranty Vehicle Detail screen by clicking on the campaign number.

Please make certain that the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. If you have any questions, please contact your region manager or DSM.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign are greatly appreciated.

Mazda Technical Services



Electronic Field Communication

Information

eFC Number: 08-00572

Date: Monday, February 02, 2009

Subject: 2009 Mazda B-Series 4x2 Front Spindle Voluntary Safety Recall 5109A

Originating

Name: Gabriela Laur

Dept: TSD

Email ID: glaur@mazdausa.com

Phone: 949-442-6590

Summary: Announcing the launch of 2009 Mazda B-Series 4x2 Front Spindle Voluntary Safety Recall 5109A. Notification will be mailed to dealers on February 2 and to customers on February 9.

See Also eFC Number(s):

Dealer Communication: Yes

Additional Contacts:

eFC Type:

Concur:

Sales Operations:

Kara Hudson

Fixed Operations:

Communication

This communication is to notify you of upcoming Voluntary Safety Recall 5109A 2009 Mazda B-Series 4x2 Front Spindle. The following information will be e-mailed to all dealers upon release of this eFC.

Attention Mazda Service and Parts Managers:

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SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2009 Mazda B2300 with 2-wheel drive	4F4YR12D*9P M00032-M00984 4F4YR16D*9P M00553-M00985	From August 22, 2008 through October 13, 2008

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Warranty Type Code	R	R	R
Symptom Code	99	99	99
Damage Code	99	99	99
Process Number	J0902A	J0902B	J0902C
Part Number Main Cause	1F80-33-020	1F80-33-020 / 1 or 1F80-33-030 / 1	1F80-33-020
Part Quantity	0	1	1
Related Part/Qty	-	1FBA-32-190 / 1	1F80-33-030 / 1 1FBA-32-190 / 2
Labor Operation Number	YY599ARX	YY599BRX	YY599CRX
Labor Hours	0.2	2.0	2.8



Mazda North American Operations

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Mazda Technical Services

Gaby Laur

949-442-6590



Addressees – Check appropriate division, department, region or position

MNAO	REGION	OTHER (include GAL listing or email)
Executive Committee (Executive Committee)	<input type="checkbox"/> Regional General Manager (ALLRGM)	<input checked="" type="checkbox"/> Port Managers (All Port Mgrs) <input type="checkbox"/>
Executive Committee Assistants (EC Asst)	<input type="checkbox"/> Executive Assistants (Admin-Exec Asst)	<input type="checkbox"/> Port Employees (All Ports) <input type="checkbox"/>
Sales Operations Division	<input type="checkbox"/> Region Sales Managers (RSM)	<input checked="" type="checkbox"/> Other: Dan Ryan <input checked="" type="checkbox"/>
Sales	<input checked="" type="checkbox"/> Sales Operations Manager (SOM)	<input checked="" type="checkbox"/> Other: David Robertson <input checked="" type="checkbox"/>
Fleet	<input checked="" type="checkbox"/> District Operations Manager (ALL DOM)	<input checked="" type="checkbox"/> Other: Keigo Higaki <input checked="" type="checkbox"/>
Distribution	<input type="checkbox"/> District Sales Manager (ALLDM)	<input checked="" type="checkbox"/> Other: Rod Matheson <input checked="" type="checkbox"/>
Logistics (Logistics Department)	<input type="checkbox"/> All Sales Operations Specialists	<input type="checkbox"/> Other: Pierre Hughes-Comiré <input checked="" type="checkbox"/>
Dealer Operations Division	<input type="checkbox"/> Region Customer Service & Parts Manager (RCSPM/formerly RSPM)	<input checked="" type="checkbox"/> Other: Jeremy Barnes <input checked="" type="checkbox"/>
Dealer Profitability	<input type="checkbox"/> Service Field Operations Manager (SFOM)	<input checked="" type="checkbox"/> Other: Charles Kim <input checked="" type="checkbox"/>
Retail Development	<input type="checkbox"/> Parts Operations Manager (POM/formerly ASPM)	<input checked="" type="checkbox"/> Other: Clark Weyenberg <input checked="" type="checkbox"/>
Customer Service & Parts Mgmt (CS&P mgmt)	<input checked="" type="checkbox"/> District Service Manager (DSM)	<input checked="" type="checkbox"/> Other: Carol Robbins <input checked="" type="checkbox"/>
Customer Service & Parts Misc. (CS&P Misc)	<input type="checkbox"/> Area Parts Manager (APM)	<input checked="" type="checkbox"/> Other: John Crowe <input checked="" type="checkbox"/>
Service & Parts Marketing (Svc & Parts Mkt)	<input checked="" type="checkbox"/> Technical Operations Manager (TOM)	<input checked="" type="checkbox"/> Other: Ed Marck <input checked="" type="checkbox"/>
L.I.D. (Corp. Only)	<input type="checkbox"/> Technical Specialist	<input checked="" type="checkbox"/> Other: CJ Martin <input checked="" type="checkbox"/>
Accessory	<input type="checkbox"/> Technical Training	<input checked="" type="checkbox"/> Other: Ichiro Ohtoshi <input checked="" type="checkbox"/>
Warranty & Service Assurance	<input type="checkbox"/> Cust Satisfaction Mgr (CSM)	<input checked="" type="checkbox"/> Other: Sean Ratkewicz <input checked="" type="checkbox"/>
Cust Satisfaction & Loyalty	<input type="checkbox"/> Fixed Ops Process Managers	<input checked="" type="checkbox"/> Other: Midori Brunackey <input checked="" type="checkbox"/>
CAC Management	<input type="checkbox"/> Sales Process Manager (Sales Pro Mgr)	<input checked="" type="checkbox"/> Other: <input type="checkbox"/>
Customer Mediation Department	<input checked="" type="checkbox"/> Dealer Development Managers (DDM)	<input checked="" type="checkbox"/> Other: <input type="checkbox"/>
Dealer Affairs (DLR Affairs)	<input type="checkbox"/> Business Development Mgrs (BDM)	<input checked="" type="checkbox"/> Other: <input type="checkbox"/>
Marketing Operations Division	<input type="checkbox"/> Market Rep. Managers (Mkt Rep Mgr)	<input type="checkbox"/> Other: <input type="checkbox"/>
Product Planning (Product Planning)	<input checked="" type="checkbox"/> Market Rep. Coordinator/Specialist	<input type="checkbox"/> Other: <input type="checkbox"/>
Audit (Internal Audit)	<input type="checkbox"/> Sales Planning Manager (ALLSPM)	<input checked="" type="checkbox"/> Other: <input type="checkbox"/>
Legal	<input type="checkbox"/> Sales Planning Coordinator/Specialist	<input type="checkbox"/> Other: <input type="checkbox"/>
Finance Division (Finance)	<input type="checkbox"/> Marketing Manager (Marketing Mgr)	<input type="checkbox"/> Other: <input type="checkbox"/>
Human Resources (HR)	<input type="checkbox"/> Marketing Coordinator/Specialist	<input type="checkbox"/> Other: <input type="checkbox"/>
Public Relations (Public Affairs)	<input type="checkbox"/> Midwest Region (All Midwest)	<input type="checkbox"/> Other: <input type="checkbox"/>
Dealer Assistance Group-All	<input checked="" type="checkbox"/> Northeast Region (All Northeast)	<input type="checkbox"/> Other: <input type="checkbox"/>
Dealer Assistance Group-Corp	<input type="checkbox"/> Southeast Region (All Southeast)	<input type="checkbox"/> Other: <input type="checkbox"/>
Dealer Assistance Group-Field	<input type="checkbox"/> Western Region (All Western Region)	<input type="checkbox"/> Other: <input type="checkbox"/>
Employees Only – (Corp)	<input type="checkbox"/> Gulf Region (All Gulf)	<input type="checkbox"/> Other: <input type="checkbox"/>
Employees Only – (All MNAO)	<input type="checkbox"/> McGaw (All McGaw)	<input checked="" type="checkbox"/> Other: <input type="checkbox"/>
IT- Helpdesk	<input type="checkbox"/> Mazda Parts Operation Guide	<input type="checkbox"/> Other: <input type="checkbox"/>