



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

October 11, 2011

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Steven Schneider
Co-CEO
Qingqi Group Motorcycle Co., LTD's
501 Fourth Street
Santa Rosa, CA 95401

NVS-215kjs
09V-385

Dear Mr. Schneider:

Qingqi Group Motorcycle Co., LTD's, LTD, dba ZAP, is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 09V-385 who have not had their vehicles corrected or otherwise accounted for. This recall involves 693 MY 2008 ZAP Xebra motorcycles. Owner notification began on January 29, 2010. In ZAP's fourth reporting quarter, ZAP reports that of the 693 vehicles involved, 592 have not been remedied.

ZAP should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, ZAP should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- ZAP's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a ". . . follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," ZAP is requested to file three additional quarterly status reports.

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

ZAP's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by October 31, 2011.

If you have any questions concerning this matter, please contact Josh Neff at (202) 366-0698, Joshua.neff@dot.gov or Kelly Schuler at (202) 366-5227, Kelly.schuler@dot.gov or by fax at (202) 366-7882.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard", with a large, sweeping loop at the end.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement