

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

September 25, 2012

Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215, Rm. W45-206)  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 2  
09V-074, FL-546, Sterling Bullet Under-Hood Sound Barriers  
Owner Re-notification**

Ms. Lewis:

In accordance with Part 573.6(c)(10) of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and a representative copy of the document distributed to owners.

- (c)(3) Owners of 13, vehicles were notified September 21, 2012.
- (c)(10) Copy of Communications sent to Owners and Dealers is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA  
Enclosure

Daimler Trucks North America LLC  
4747 N. Channel Avenue  
Portland OR 97217-7699  
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# Daimler Trucks North America LLC

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September 2012  
FL546A  
NHTSA #09V-074  
REMINDER NOTICE

## Subject: Sterling Bullet Under-Hood Sound Barriers

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Sterling Truck Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Sterling Bullet vehicles manufactured between January 1, 2007, and November 5, 2007.

An engine compartment sound barrier may sag and contact the exhaust gas recirculation (EGR) cooler. This may result in a possible engine compartment fire.

A bracket will be installed to support the sound barrier adjacent to the EGR cooler.

**This is a follow up to a previous communication. Our records indicate that your vehicle has not yet had this Recall performed. Please make arrangement to have this repair done as soon as possible. If it has been completed, please disregard this letter.**

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the recall performed and to ensure that parts are available at the dealership. To locate a dealer, search online at [www.Daimler-TrucksNorthAmerica@Daimler.com](mailto:www.Daimler-TrucksNorthAmerica@Daimler.com).

When you contact your dealer, refer to campaign number **FL546A**. **IMPORTANT:** Advance arrangements with the dealership are required for this recall. A recall kit will be ordered for your vehicle after you contact the Daimler Trucks dealership of your choice regarding FL546A. Once the recall kit has arrived, you and the dealership will schedule a time to have the recall completed. The recall will take approximately half an hour will be performed at no charge to you.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure