

IMPORTANT INFORMATION

Please inform and provide a copy of this document to every person in your dealership with campaign-related responsibilities, including Service, Parts and Accounting personnel. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. If you have questions regarding this or any other campaign, please call (800) 741-2919.



Safety Recall Circular

Code: 70D4
Subject: 2009 Q5
Replace Middle Clip of A-pillar Cover
December 2009
Claim Entry Procedure

Immediately upon completion of the repair work, enter the Applicable Criteria ID as found in ElsaWeb and Repair Operation(s) as shown in the following claim entry instructions. Claims will only be paid for vehicles that show this campaign open in ElsaWeb on the day of the repair. To help ensure prompt and proper payment, attach the screen print to the repair order.

Saga Claim Entry Procedure

Check ElsaWeb to determine whether the "2003" campaign is open.

Service No. : 70D4
Damage Code: 0099
Parts Manufacturer
Removed part: Use vendor code **002**.

Sold vehicle = 7 10

Unsold vehicle = 7 90

Accounting Instructions
Criterion 8R

– Remove both A-pillar trim pieces (top) and replace center retaining clips

Repair operation: 7057 42 99 30 T.U.

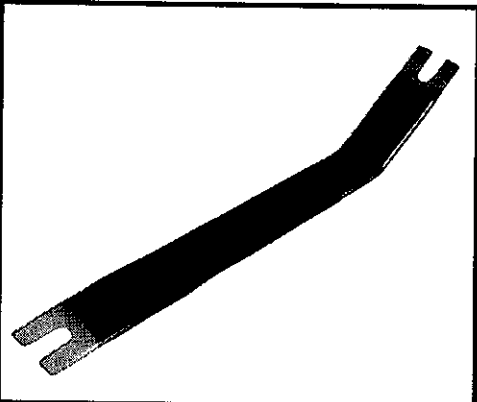
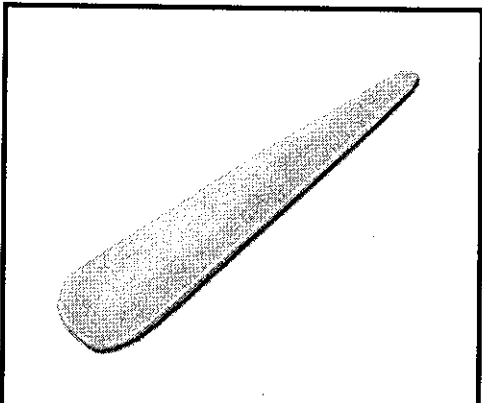
<u>Qty</u>	<u>Part Number</u>	<u>Description</u>
2	8Z0 867 276	Retaining clip

There is NO reimbursement for vehicle wash.

If customer refused repairs – Fax the repair order to (248) 754-5093 and provide the VIN, applicable service number, customer information, dealer number and date.

If there are questions regarding the work procedure, contact the Campaign Helpline at 1-800-741-2919.

Required Tools:

	<ul style="list-style-type: none">• 80-200 Pry Lever
	<ul style="list-style-type: none">• 3409 Trim Removal Wedge (or equivalent)

PARTS:

<u>Qty</u>	<u>Part Number</u>	<u>Description</u>
2	8Z0 867 276	Retaining clip

The information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Audi dealer. ©2009 Audi of America, LLC and Audi Canada. All Rights Reserved.

Work Procedure



WARNING!

For your safety, address all airbag issues prior to performing this campaign

Additional repairs and diagnosis are not covered by this action

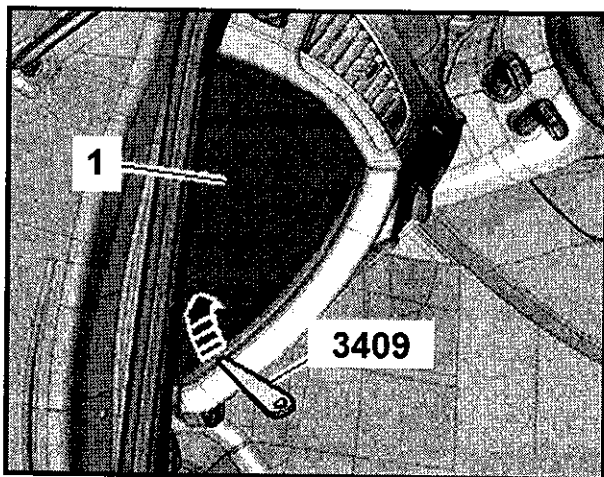


WARNING!

Follow all safety regulations for pyrotechnic components

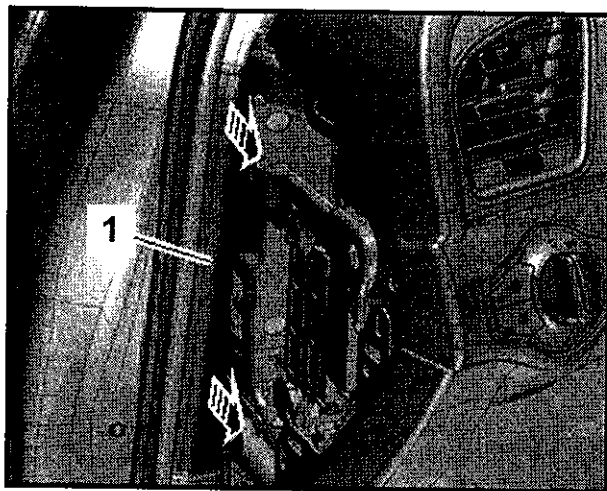


Tip: It is not necessary to disconnect the battery prior to performing this campaign



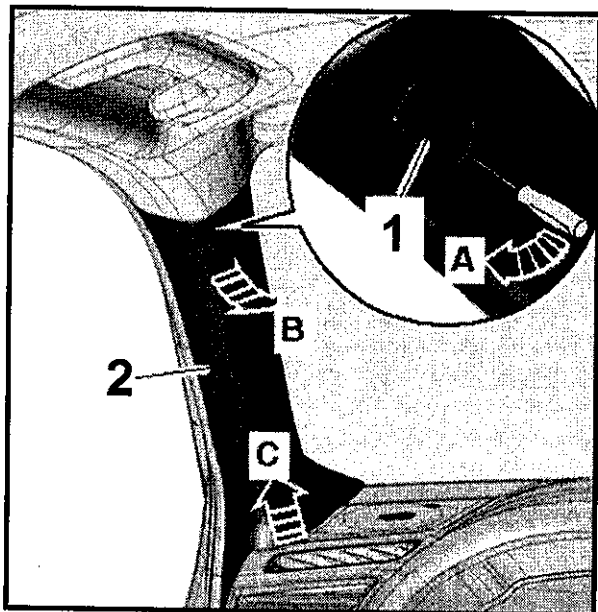
Note: Perform this work procedure on the driver side and passenger side of vehicle

⇐ Pry instrument panel side cover -1- off using trim removal wedge -3409 -arrow- and remove it

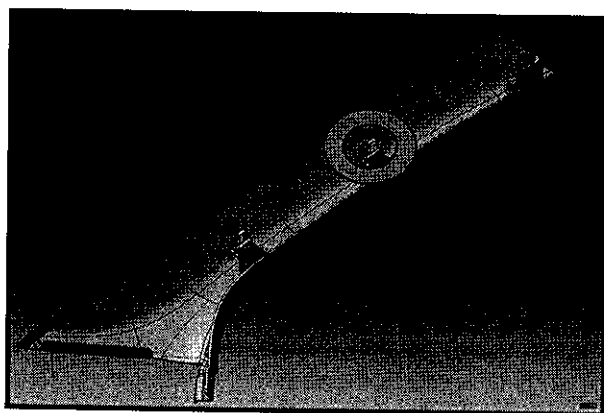


⇐ Remove gap cover -1- from A-pillar trim panel and the sill trim -arrow-

⇐ Remove gap cover upward from clips on A-pillar



- ⇐ Pry out expanding cap -1- (where "AIRBAG" symbol is embossed - approx. 5mm) with a screwdriver -arrow A-
- ⇐ Carefully unclip upper A-pillar trim -2- beginning at top using pry lever -80-200 -arrow B-
- ⇐ Pull upper A-pillar trim out of instrument panel -arrow C- and remove



- ⇐ Remove center retaining clip -circle- and install new retaining clip part number (8Z0 867 276)



Tip: Perform procedure on both sides of vehicle



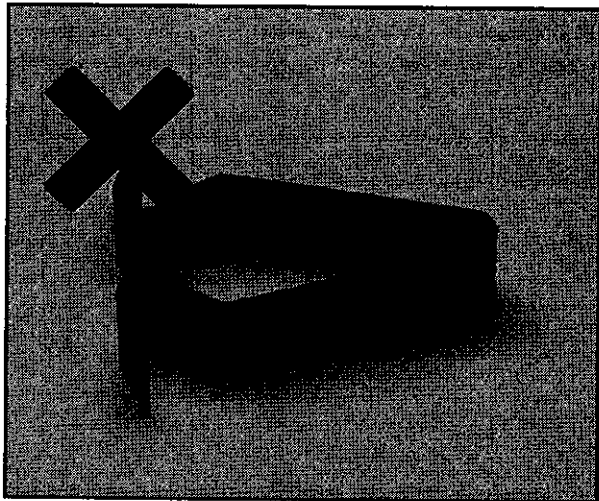
Tip: Illustration shows left side of vehicle; right side is symmetrically opposite



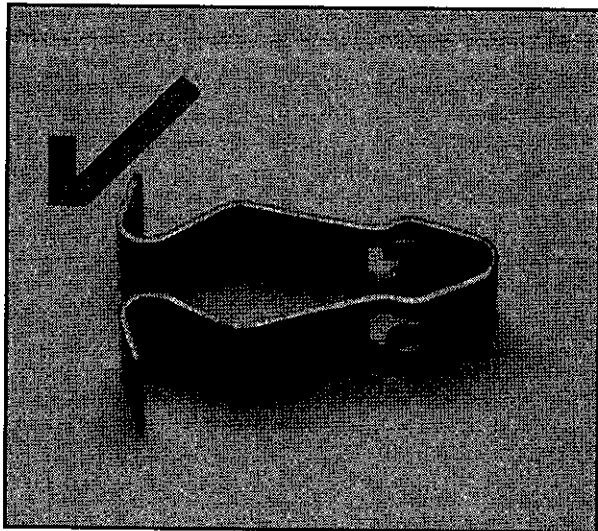
Tip: If outer two trim clamps remain in the body mounting points, remove them and insert them in the trim. If clamps are damaged or deformed, they must be replaced with new parts



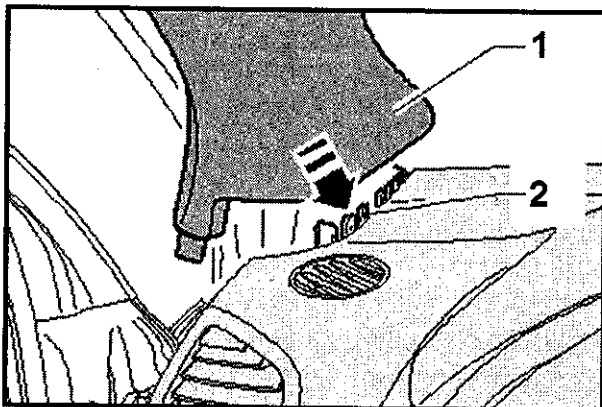
Tip: If center trim clamp -circle- remains in the body mounting, remove and discard trim clamp



Tip: Old retaining clip (must be removed)



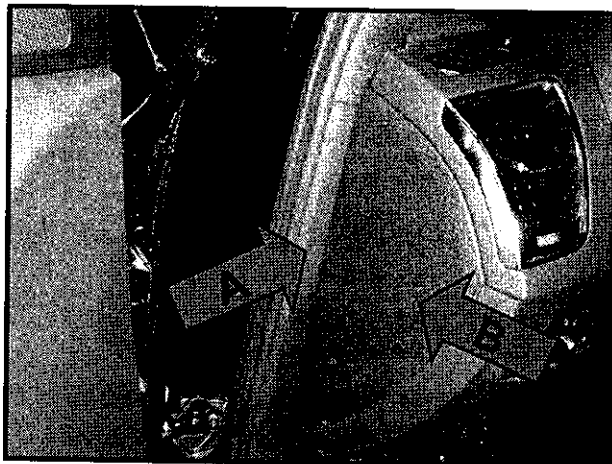
Tip: New retaining clip part number
(8Z0 867 276)



WARNING!

Be very careful not to trap curtain airbag when installing A-pillar trim

- ⇐ Install upper A-pillar trim -1- into instrument panel mount -2- and front sill panel trim -direction of arrow-
- ⇐ Attach upper A-pillar trim panel with the "AIRBAG" symbol so that the clips engage
- ⇐ Fold over the rubber lip of door seal



⇐ Reinstall gap cover -arrow A- onto A-pillar trim panel and sill trim

⇐ Reinstall instrument panel side cover -arrow B-

① Note: Perform this work procedure on the driver side and passenger side of vehicle

WORK IS COMPLETE