## **DEMONSTRATION / DELIVERY HOLD - Compliance Recall 09C09:**

Certain 2009 Model Year Expedition/Navigator Vehicles Brake Stoplamp Switch Adjustment

## **OASIS ACTIVATED?**

Yes, OASIS will be activated on June 17, 2009.

## **FSA VIN LIST ACTIVATED?**

Yes, FSA VIN list will be available through <a href="https://web.fsavinlists.dealerconnection.com">https://web.fsavinlists.dealerconnection.com</a> by June 17, 2009. Owner names and addresses will be available by July 13, 2009.

**NOTE:** Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

## **STOCK VEHICLES**

Correct all affected units in your new vehicle inventory before delivery.

#### **SOLD VEHICLES**

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

## TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

## RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

## **ADDITIONAL LABOR TIME**

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor.
  Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

## **OWNER REFUNDS**

Refunds are not authorized for this program.

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## **RENTAL VEHICLES**

The use of rental vehicles is not authorized for this program.

## **CLAIMS PREPARATION AND SUBMISSION**

- Enter claims using Direct Warranty Entry (DWE).
- Refer to ACESII manual for claims preparation and submission information.
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from the Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires prior approval from the Special Service Support Center.

## **DEMONSTRATION / DELIVERY HOLD - Compliance Recall 09C09:**

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## **LABOR ALLOWANCES**

Description	Labor Operation	Labor Time
Remove and Reinstall Brake Stoplamp Switch	09C09B	0.2 hr

## PARTS REQUIREMENTS / ORDERING INFORMATION

Parts are not required to complete this repair.

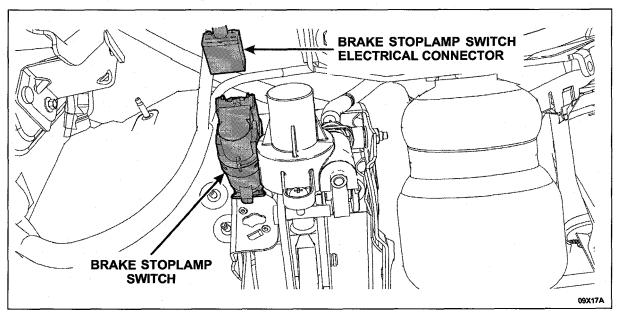
# CERTAIN 2009 MODEL YEAR EXPEDITION/NAVIGATOR VEHICLES — BRAKE STOPLAMP SWITCH ADJUSTMENT

## **OVERVIEW**

This program involves adjustment of the brake stoplamp switch by removing and reinstalling it.

## SERVICE PROCEDURE

NOTICE: It is very important to not press, pull or touch the brake pedal assembly during the installation of the brake stoplamp switch. Failure to follow these instructions may damage the brake stoplamp switch.



- 1. Disconnect the brake stoplamp switch electrical connector.
- 2. NOTE: The stoplamp switch will be difficult to remove if the switch plunger is not depressed. A slight rearward force should be adequate to depress the plunger.
  - With a light force (approximately 1-4 Pounds [4-16 Newtons]), pull rearward on the brake pedal, rotate the brake stoplamp switch 45 degrees clockwise and remove the brake stoplamp switch.
- Without movement to the brake pedal assembly, install the brake stoplamp switch and rotate 45 degrees counterclockwise.
- 4. Connect the brake stoplamp switch electrical connector.