



# RECALL CAMPAIGN

NHTSA # 09V-221

TC #09-187

**REQUIRES PARTS TO BE ORDERED FROM Jayco for every unit.**

<b>SUBJECT:</b>	Bunk doors
<b>MODELS AFFECTED:</b>	Jay Feather EXP Jay Feather EX-PORT
	Jay Feather EXP 91JB0237-0311, 0313-0318, 0321-0327, 0324-0380, 0385, 0397, 0400-0401, 0403-0405, 0411 91JH0230-0247, 0249-0274, 0276-0312, 0314-0320, 0322-0324, 0326, 0328-0329, 0331-0332, 0339-0341, 0343-0344, 0346, 0350-0352, 0354-0356, 0358, 0360-0361 91JJ0050-0054, 0056-0074, 0076-0083, 0085-0090, 0092-0102, 0104, 0108-0110 91JM0130-0179, 0182-0186, 0188-0191, 0193-0195, 0197-0198, 0200  Jay Feather EX-PORT 91JC0328-0401, 0403-0421, 0427-0446, 0448-0450, 0452-0489, 0491, 0493, 0495, 0497, 0499, 0506, 0509-0512, 0517-0518, 0525, 0528
<b>ACTION REQUIRED:</b>	Replace screw on bunk door frame
<b>JOB OPERATION CODE:</b>	9901084
<b>FLAT RATE:</b>	.25 hours
<b>KIT NUMBER</b>	0700145
<b>KIT CONTAINS:</b>	(1) 1/4" drill bit (1) 3/16" Allen wrench (4) 1-1/2" x 5/16" set screws w/Loc-tite
<b>TOOLS REQUIRED:</b>	Drill
<b>MATERIAL REQUIRED</b>	N/A

# Instructions

## 1. Unit preparation

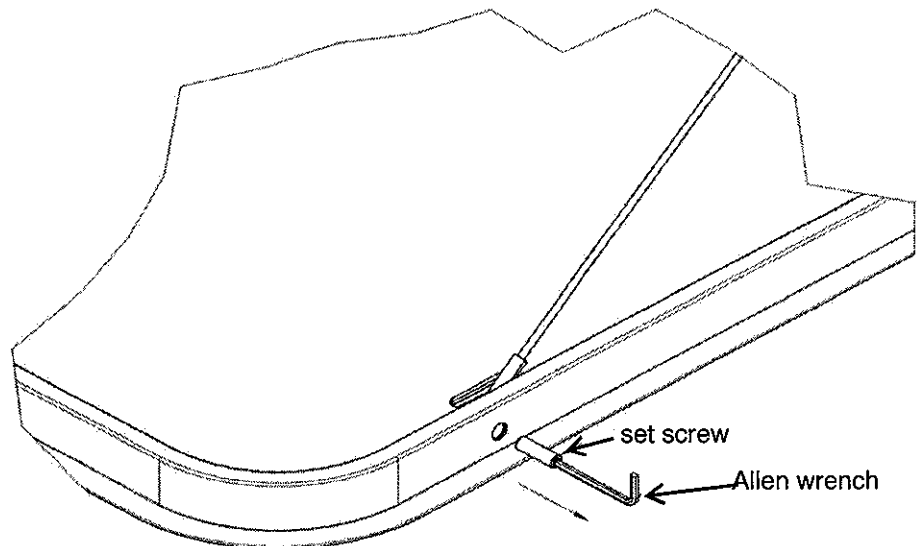
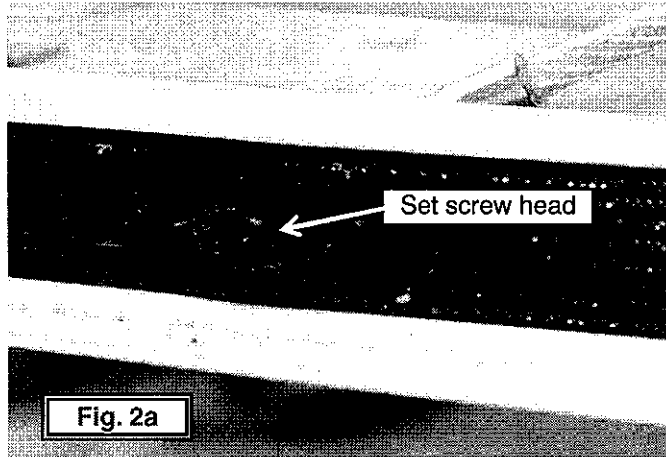
- 1a. Bunk ends should be in the open (extended) position.

**NOTE:** Only (1) cable should be changed at a time to ensure the extended bed is adequately supported.

## 2. Remove the existing screw

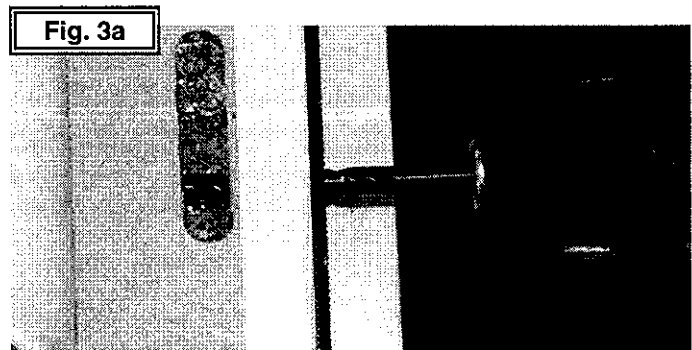
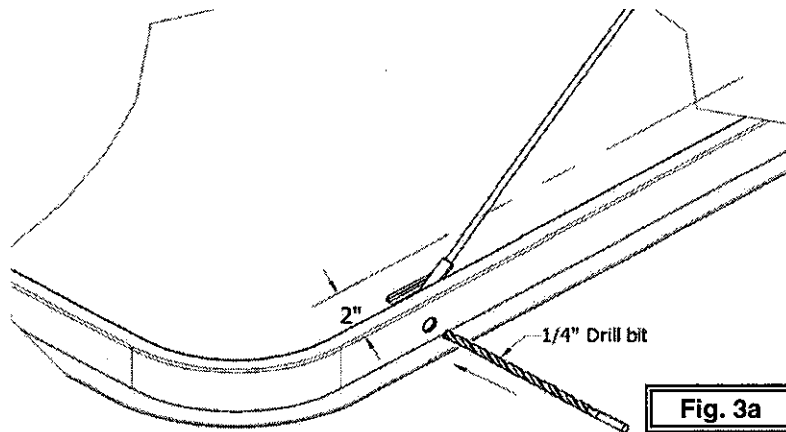
- 2a. Locate the socket set screw under the Velcro (Fig 2a). **NOTE:** The screw will be located in the area where the cable is inserted into the door. Using the provided Allen wrench, poke a hole through the Velcro until the screw head is visible.
- 2b. Remove the existing set screw by inserting the provided Allen wrench into the screw head and turning counterclockwise. The existing screw should be removed completely and discarded.

**NOTE:** The bed corner will drop slightly when the screw is removed and the cable is released. Avoid adding any excess weight or downward pressure to the bed during this step to eliminate any damage to the bed frame or cable.



### 3. Extend (drill) the existing hole

3a. Insert the provided (1/4") drill bit into the existing hole and drill into the wood block extending the existing hole to approximately 2" deep from the outside frame (Fig 3a).



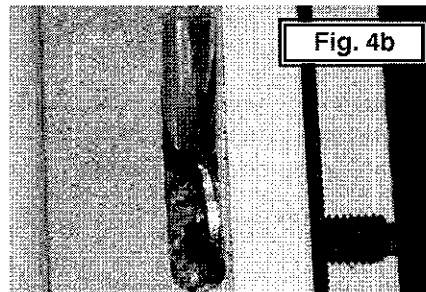
### 4. Install new screw

4a. Insert the new socket set screw into the hole and begin tightening by turning clockwise.

**NOTE: The new set screws have been coated with Loc-tite on the socket end (the end wrapped in tape). Do not remove this coating prior to inserting the screw into the bunk door.**

4b. Tighten the set screw until it becomes visible in the cable slot and the cable eyelet can easily be hooked on the set screw. Lifting up on the corner of the bed frame, hook the cable eyelet over the end of the set screw (Fig. 4b). Continue tightening the set screw until it is flush with the bed frame.

**NOTE: Continuing to lift up on the bed frame during this step will ease the tightening process.**



4c. Repeat this process on the remaining (3) set screws.



# RECALL CAMPAIGN

NHTSA # 09V-222

TC #09-188

**REQUIRES PARTS TO BE ORDERED FROM STARCRAFT FOR EVERY UNIT**

<b>SUBJECT:</b>	Bunk doors
<b>MODELS AFFECTED:</b>	Travel Star EXP Travel Star Sport
<b>UNITS AFFECTED:</b>	Travel Star EXP 916B0051-916B0054 916H0051, 0053-0077, 0087, 0089-0091, 0093-0095 916J0051-0055 916M0051-0061, 0062-0063  Travel Star Sport 916C0051-0074, 0076, 0081
<b>ACTION REQUIRED:</b>	Replace screw on bunk door frame
<b>JOB OPERATION CODE:</b>	9901084
<b>FLAT RATE:</b>	.25 hours
<b>KIT NUMBER</b>	0700145
<b>KIT CONTAINS:</b>	(1) 1/4" drill bit (1) 3/16" Allen wrench (4) 1-1/2" x 5/16" set screws w/Loc-tite
<b>TOOLS REQUIRED:</b>	Drill
<b>MATERIAL REQUIRED</b>	N/A

# Instructions

## 1. Unit preparation

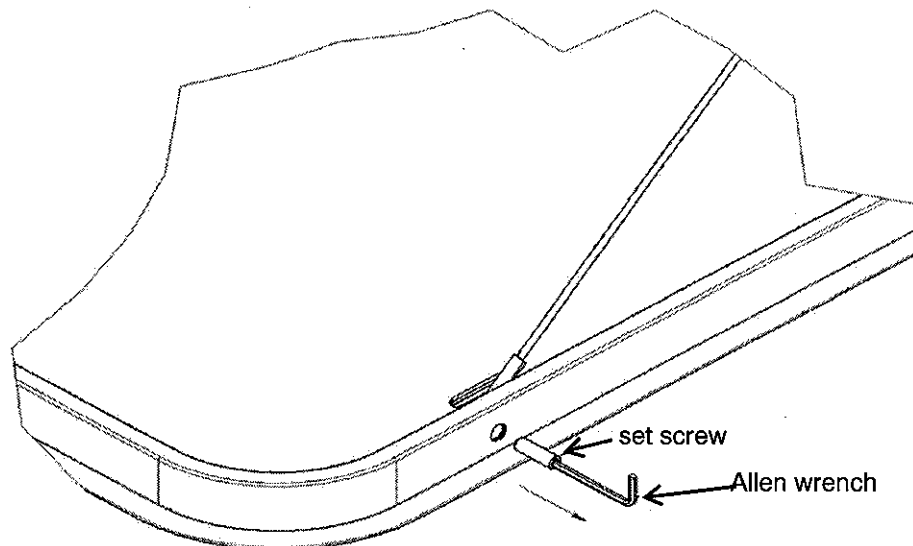
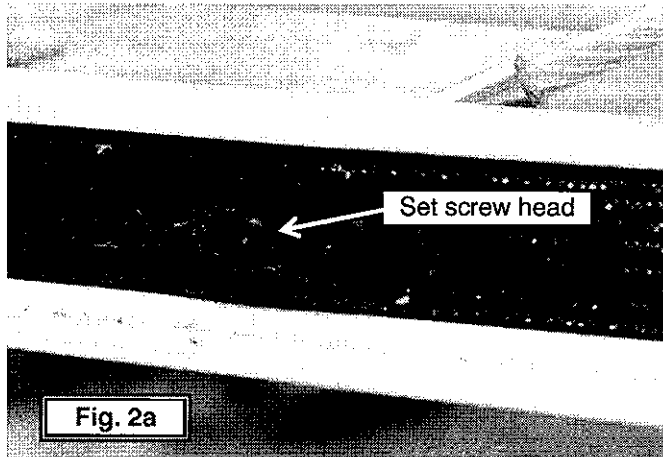
- 1a. Bunk ends should be in the open (extended) position.

**NOTE: Only (1) cable should be changed at a time to ensure the extended bed is adequately supported.**

## 2. Remove the existing screw

- 2a. Locate the socket set screw under the Velcro (Fig 2a). **NOTE:** The screw will be located in the area where the cable is inserted into the door. Using the provided Allen wrench, poke a hole through the Velcro until the screw head is visible.
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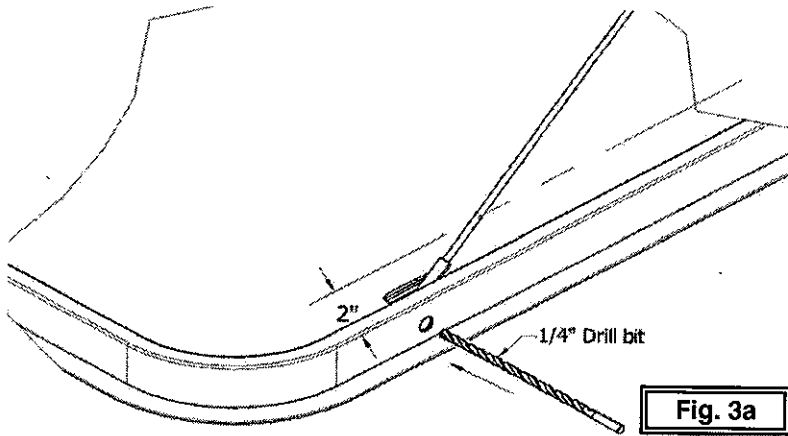
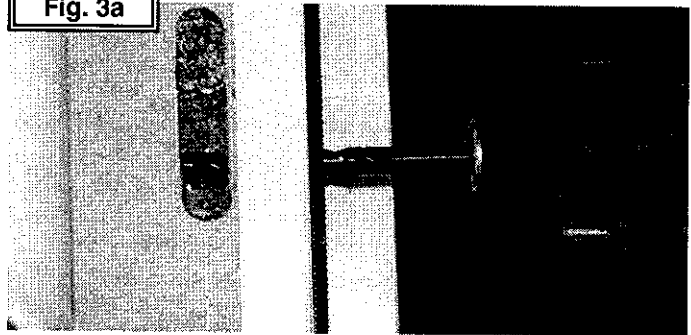


Fig. 3a



### 4. Install new screw

4a. Insert the new socket set screw into the hole and begin tightening by turning clockwise.

**NOTE: The new set screws have been coated with Loc-tite on the socket end (the end wrapped in tape). Do not remove this coating prior to inserting the screw into the bunk door.**

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**NOTE: Continuing to lift up on the bed frame during this step will ease the tightening process.**

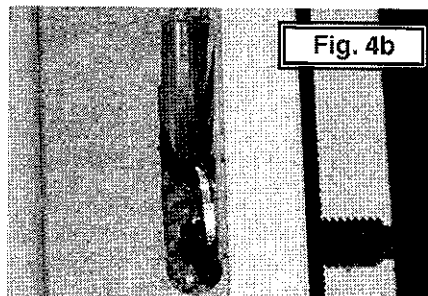


Fig. 4b

4c. Repeat this process on the remaining (3) set screws.