



File In Section: Product Recalls
Bulletin No.: 09048
Date: April 2009

Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: Fuel Tank Front Support Strap Fracture – Install New Strap

MODELS: 2009 HUMMER H3T

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2009 model year HUMMER H3T vehicles. Some of these vehicles have a condition in which the fuel tank front support strap may fracture. If this occurs, the fuel tank would be supported by the rear support strap and fuel tank shield only. Continued use of the vehicle may eventually fracture the rear support strap and shield. If this were to occur, the fuel tank could separate from the vehicle, resulting in a possible under-vehicle fire.

CORRECTION

Dealers are to install a new-design fuel tank front support strap.

VEHICLES INVOLVED

Involved are **certain** 2009 model year HUMMER H3T vehicles built within these VIN breakpoints:

Year	Division	Model	From	Through
2009	HUMMER	H3T	98100113	98133112

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the GM Vehicle Inquiry System (GMVIS). Not all vehicles within the above breakpoints may be involved.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the applicable system listed below. Dealers will not have a report available if they have no involved vehicles currently assigned.

- US and Canadian dealers/retailers – GM GlobalConnect Recall Reports
- Export dealers - sent directly to dealers

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several

states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

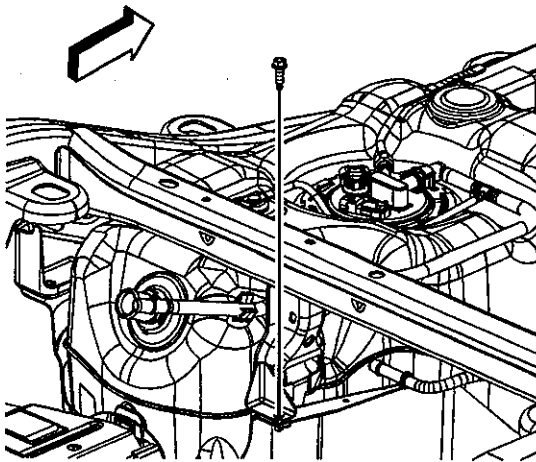
PARTS INFORMATION

Parts required to complete this recall are to be obtained from General Motors Service and Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
94738534	Strap, T/Tnk	1

SERVICE PROCEDURE

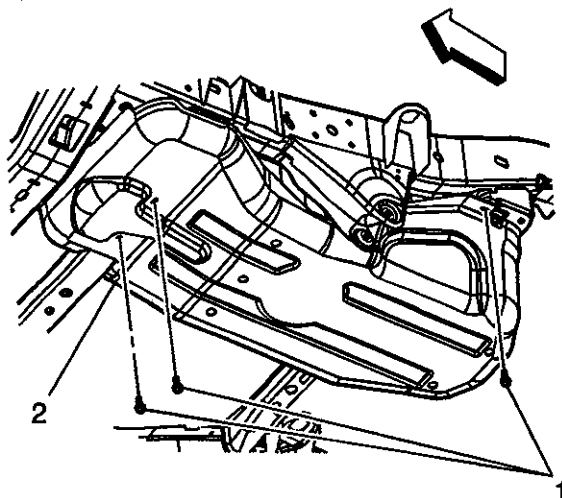
1. Raise and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.



(H3 shown, H3T similar)

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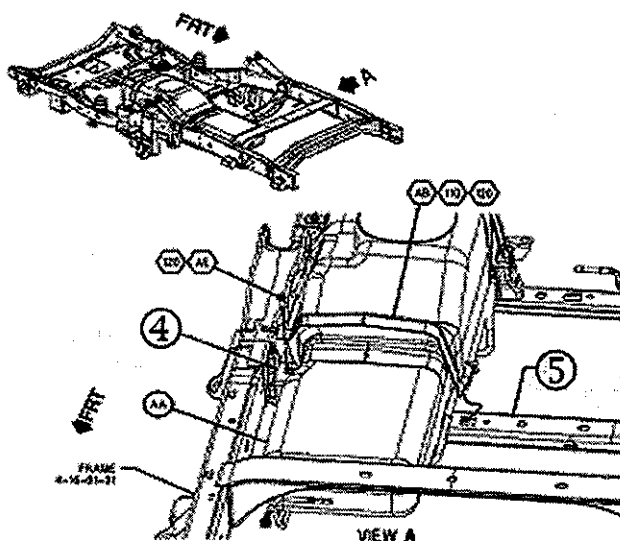
2. Remove the fuel tank shield rear upper bolt.



(H3 shown, H3T similar)

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3. Remove the fuel tank shield lower bolts (1).
4. Remove the fuel tank shield (2).
5. Position an adjustable jack under the fuel tank for support.

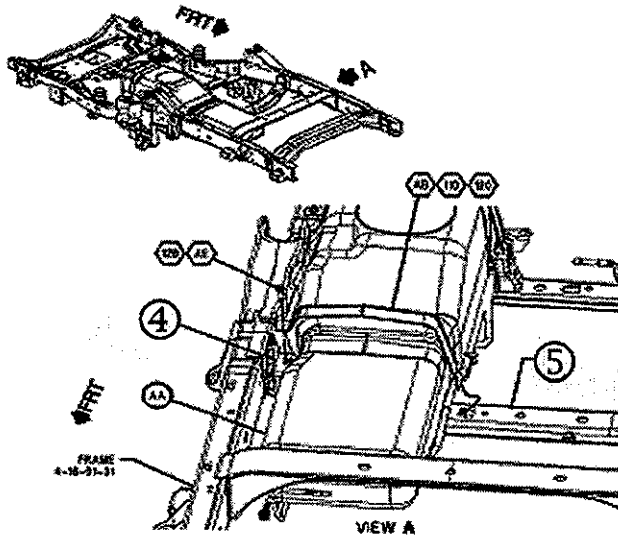


Position shown with chassis frame upside down

(4) Fuel Tank Front Bracket (Frame); (5) Fuel Tank Crossmember (Frame)

2245437

6. Remove the fuel tank front strap bolt.
7. Remove the fuel tank front strap.

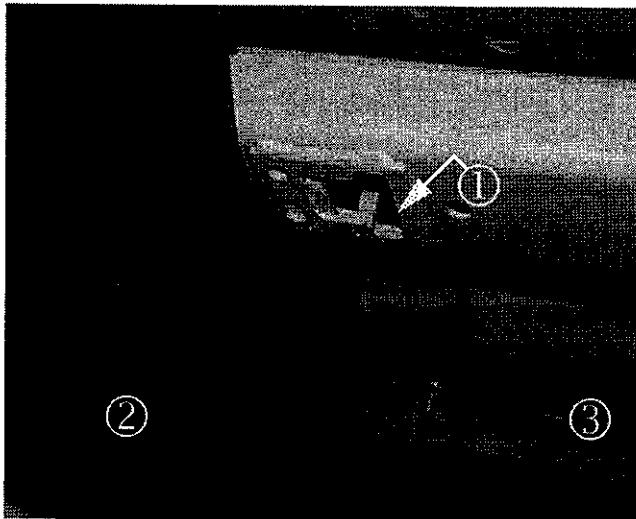


Position shown with chassis frame upside down

(4) Fuel Tank Front Bracket (Frame); (5) Fuel Tank Crossmember (Frame)

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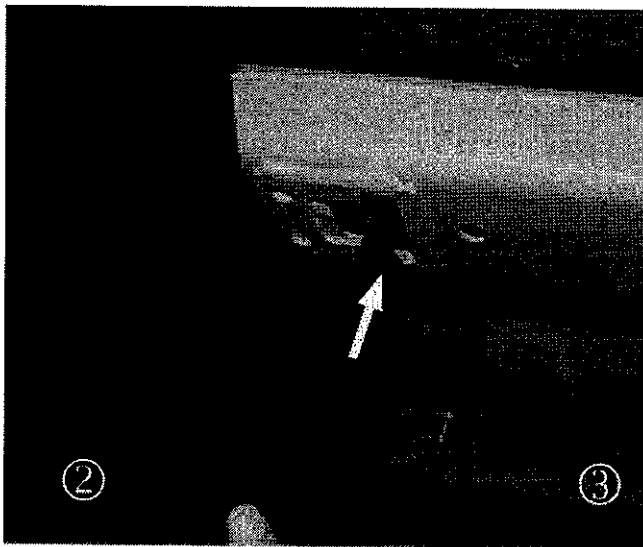
8. Install the new fuel tank front strap.



- (1) Frame Crossmember Slot Large Section
- (2) Driver Side
- (3) Passenger Side

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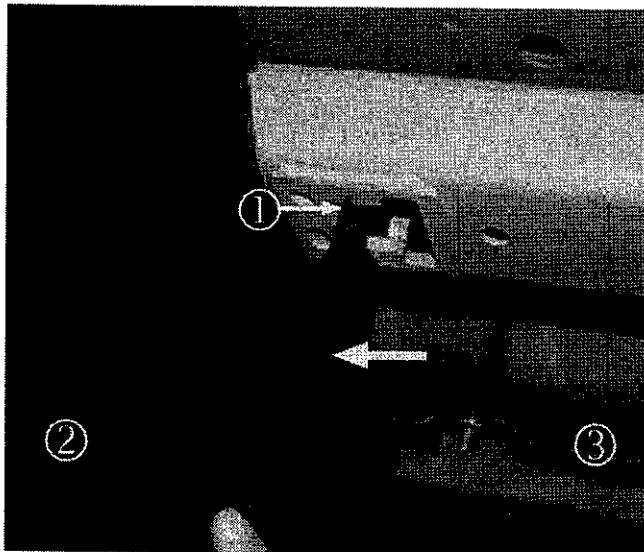
8.1. Position the new fuel tank strap below the frame crossmember slot large section (1).



(2) Driver Side; (3) Passenger Side

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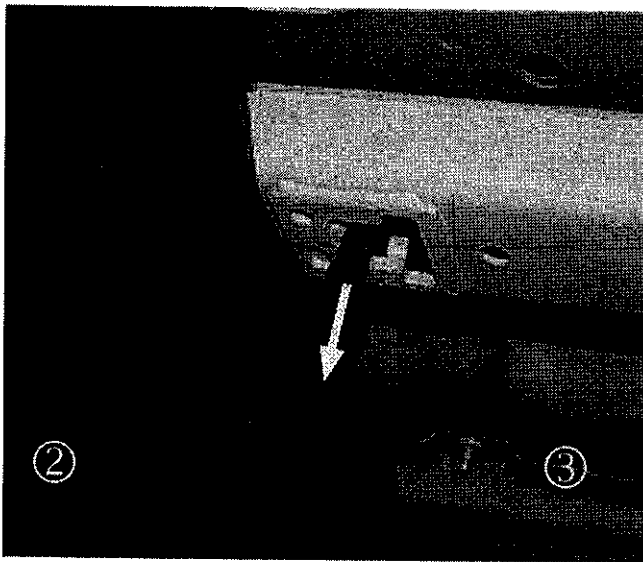
- 8.2. Move the new fuel tank front strap up until it touches the frame crossmember upper surface.



(1) Frame Crossmember Slot Narrow Section
(2) Driver Side
(3) Passenger Side

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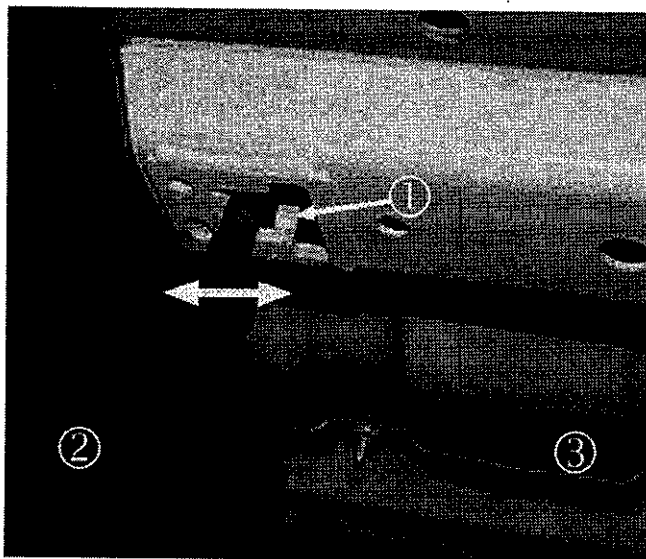
- 8.3. Move the new fuel tank front strap towards the driver side of the vehicle until it touches the frame crossmember slot narrow section edge.



(2) Driver Side; (3) Passenger Side

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8.4. Pull the new fuel tank front strap down until it stops.

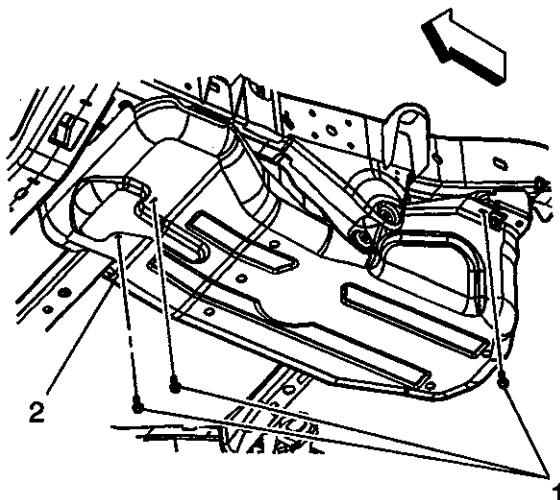


(1) Locking Tab
(2) Driver Side
(3) Passenger Side

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8.5. VERIFICATION: pulling the strap down (position shown in Step 8.4), move the strap side to side (passenger side-driver side-passenger side). The strap will be located on the driver side of the locking tab.

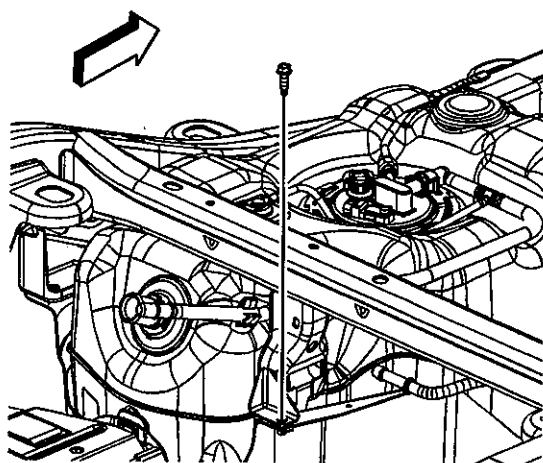
9. Install the fuel tank front strap bolt until snug.
10. Tighten the fuel tank strap bolts to 32 N·m (24 lb ft).
11. Remove the adjustable jack from under the fuel tank.



(H3 shown, H3T similar)

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12. Position the fuel tank shield (2) to the frame.
13. Install the fuel tank shield lower bolts (1) and tighten to 10 N·m (89 lb in).



(H3 shown, H3T similar)

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14. Install the fuel tank shield rear upper bolt and tighten to 10 N·m (89 lb in).
15. Lower vehicle.

COURTESY TRANSPORTATION – For US and Canada

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

Repair Performed	Part Count	Part No.	Parts Allow	CC_FC	Labor Op	Labor Hours
Install New Fuel Tank Front Support Strap	1	---	*	MA-96	V2063	0.5
Courtesy Transportation for vehicles within the New Vehicle Limited Warranties (US & Canadian GM Dealers)	N/A	N/A	N/A	MA-96	**	N/A

* The "Parts Allowance" should be the sum total of the current GMSPD Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for fuel tank front support strap needed to complete the repair.

** Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual for vehicles within the New Vehicle Limited Warranties.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every

effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

