



Applies To: **2008–10 Accord 4-Door With Accessory Nose Mask – ALL**

**December 23, 2009**

## Safety Recall: Nose Mask May Prevent the Hood From Locking

### BACKGROUND

If the vehicle is equipped with a Honda Genuine accessory nose mask, it is possible for the nose mask material to interfere with part of the hood latch. If the hood is not completely closed and the nose mask interferes with the secondary hood latch mechanism, the hood may fully open while the vehicle is being driven, resulting in reduced driver visibility that could increase the possibility of a crash.

### CUSTOMER NOTIFICATION

All owners of potentially affected vehicles will be sent a notification of this campaign. An example of the customer notification is at the end of this service bulletin.

Only about 3,800 vehicles within the VIN range are affected. To verify vehicle eligibility, check at least one of these items:

- The customer has a notification letter.
- The vehicle is shown as eligible on an iN VIN status inquiry.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. **According to federal law, these vehicles cannot be sold or leased until they are repaired.** To see if a vehicle is potentially affected by this campaign, do a VIN status inquiry before selling or leasing it.

### CORRECTIVE ACTION

Replace the hood section of the nose mask.

### PARTS INFORMATION

Nose Mask: P/N 08P35-TA0-10101

### WARRANTY CLAIM INFORMATION

**In warranty:** The normal warranty applies.

Operation Number: 0481A1

Flat Rate Time: 0.2 hour

Failed Part: P/N 08P35-TA0-100  
H/C 8755696

Defect Code: 5NM00

Symptom Code: R2100

Skill Level: Repair Technician

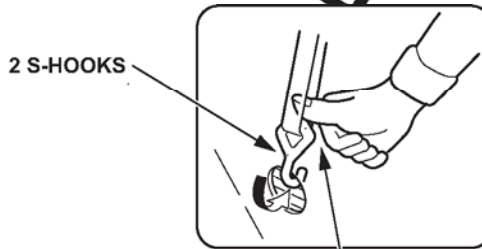
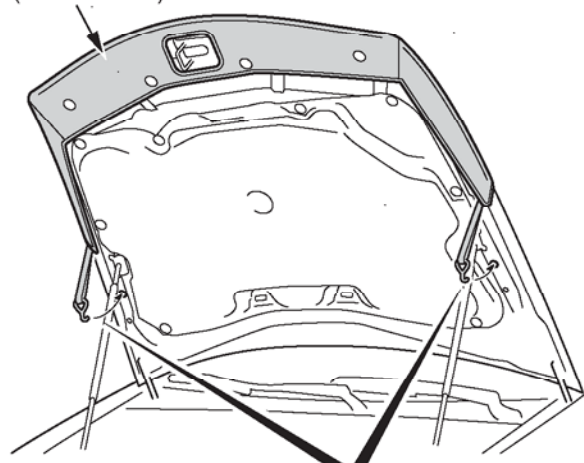
### REPAIR PROCEDURE

1. Open the hood, and remove the hood section of the nose mask.
2. Install the new mask:
  - Fit the corners of the new mask around the hood.
  - Adjust the mask so it fits smoothly over the edges.
  - Attach the hooks to the hood.

#### NOTE:

- Remove and install the hooks by inserting your finger into the hood strap of each hook.
- Pulling the hooks with too much force can break the hood strap.

#### NOSE MASK (hood section)



2 S-HOOKS

Install the S-hooks by inserting your finger into the hood strap of each S-hook.

December 2009

**Safety Recall: Nose Mask May Prevent the Hood from Locking**

Dear Accord Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Honda Motor Co., Ltd., has decided that a defect which relates to motor vehicle safety exists in certain 2008-10 model year Accord 4-door vehicles that have an accessory nose mask installed. If the vehicle is equipped with a Honda Genuine accessory nose mask, it is possible for the nose mask material to interfere with part of the hood latch. If the hood is not completely closed and the nose mask interferes with the secondary hood latch mechanism, the hood may fully open while the vehicle is being driven, resulting in reduced driver visibility that could increase the possibility of a crash.

**What should you do?**

Please remove the nose mask immediately and call any authorized Honda dealer to make an appointment to return the nose mask and have it replaced. This work will be done *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, SE  
Washington, DC 20590

You can also call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

**What to do if you feel this notice is in error.**

Our records show that you are the current owner of a 2008-2010 Accord 4-door involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

**Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**