



April 24, 2009

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Recall No. 09E-015 Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated April 1, 2009.

- 6) A chronology of all principal events that were the basis for the determination that a noncompliance exists, including a summary of all warranty claims, field or service reports, and other information with their dates of receipt:

January 26, 2009 – Kawasaki Heavy Industries, Ltd (KHI) is notified that the rear side reflectors are obscured when an accessory saddlebag is installed, resulting in the possibility of non-compliance with a Federal Motor Vehicle Safety Standard.

March 25, 2009 – KHI notifies KMC of recall determination.

- 9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance:

A final copy of the Recall Bulletin (including customer letter language) are enclosed.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A



Roger F. Hagie
Director Public Affairs

Enclosure

ITEM: 2008-2009 VERSYS™ ACCESSORIES SADDLEBAG
(P/N K16160-0005)

TITLE: ACCESSORY SADDLEBAG REFLECTOR INSTALLATION

RECALL

**THIS BULLETIN IS OF THE HIGHEST PRIORITY
AND MUST BE ACTED UPON IMMEDIATELY.**

Eligibility

Eligible Units

PART NUMBER	DESCRIPTION
K16160-0005	Kawasaki Genuine Accessories Saddlebags for 2008-2009 Versys (KLE650A8F, KLE650A9F/L)

Subject

When Genuine Kawasaki Accessories Saddlebags are installed on 2008-2009 Kawasaki Versys models, the rear side reflectors become obscured, resulting in non-compliance with Federal Motor Vehicle Safety Standard 49 CFR S71.108, Section S5.1.1, creating the potential for a crash resulting in injury or death.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to apply reflectors to the side of the saddlebags.

Notify Dealers:

Kawasaki will send a report to all Dealers that purchased the affected saddlebags.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of 2008-2009 Versys models requesting action if they purchased the affected saddlebags. A copy of the letter is printed on page 3 of this bulletin.

NOTE:

o Customers who purchased the accessory saddlebags will be given the option of installing the reflectors themselves or having them installed by their Kawasaki Dealer.

Dealer Action

Repair Eligible Units:

Repair all eligible saddlebags including sold saddlebags in the field and unsold saddlebags in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible saddlebags in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all saddlebags eligible for this Recall campaign by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

IMPORTANT NOTE:

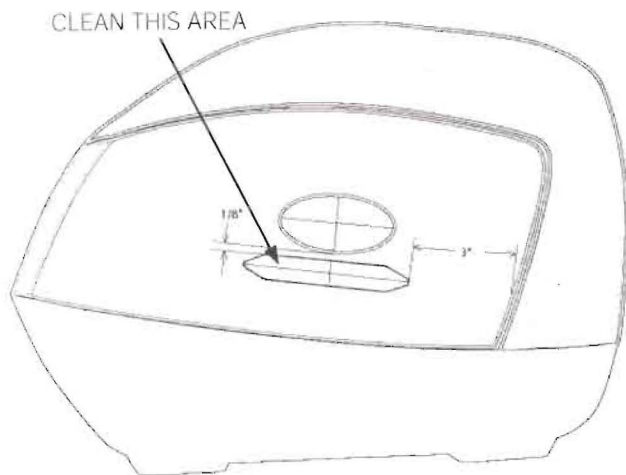
o It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible saddlebags. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

Repair Procedure

- Using the supplied alcohol wipe, clean the area below the oval shaped Versys emblem of any dirt, oil or debris.



- Peel adhesive backing from reflector.
- Apply the self adhesive reflector to each saddlebag at the location shown in the diagram.
- Apply approximately 10 pounds per square inch of force (firm pressure with both thumbs) across the surface of the reflector.

NOTE:

- The back side of the reflector is marked "TOP". Be sure this side is up.*
- Allow the adhesive to cure for 24 hours before riding.

Parts Information

Reflectors must be installed on all eligible saddlebags.

A report will be provided to all Dealers that purchased the affected saddlebags to assist in determining eligibility.

Reflectors required to complete the Recall must be ordered through Parts Order Services at (800) 608-8490. The proper VIN for each unit being repaired will be required for each part ordered.

Reflector Kit, 99969-3104

KIT CONTENTS	QTY
Reflector	2
Alcohol Wipe	1
Installation Instructions	1

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE SADDLEBAGS** in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

WARRANTY INFORMATION	
Job Code	22341
Flat Rate Time	0.2 hr.
Failure Date	Same as Repair Date
Claim Type	3
Problem Part Number	99969-3104
Description	Saddlebag set
Qty	1

VERSYS™ ACCESSORY SADDLEBAG REFLECTORS WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that non-compliance with Federal Motor Vehicle Safety Standard 49 CFR S71.108, Section S5.1.1 exists in 2008~2009 Versys™ (KLE650A8F/A9F) models when Kawasaki Genuine Accessory Saddlebags are attached because the saddlebags obscure the rear side reflectors creating the potential for a crash resulting in injury or death. Our records indicate that you have purchased a Versys model. If you have not purchased Genuine Kawasaki Accessory Saddlebags, please disregard this notice.

What Kawasaki and your dealer will do:

If you have purchased Kawasaki Genuine Accessories Saddlebags for your Versys your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of installing reflectors to each saddlebag. The actual repair will take up to 15 minutes but may take longer due to scheduling at the dealership and the time needed to obtain required parts, plus 24 hours for the adhesive on the back of the reflector to cure..

If you wish to apply the reflectors yourself, contact Kawasaki Motors Corp., U.S.A. by returning the enclosed postcard.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment, or request the reflector kit from Kawasaki by returning the enclosed postcard.

DO NOT RIDE YOUR MOTORCYCLE WITH THE SADDLEBAGS ATTACHED UNTIL THE REPAIR HAS BEEN COMPLETED.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please Contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

If you received this notice in error:

Our records indicate you are the current owner of the 2008~2009 Versys described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.Kawasaki.com by clicking on the "OWNER INFO" link or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

Postcard Text:

Versys Accessory Saddlebag Reflector Parts Kit Request

Your Name: _____

Street Address: _____

City, State, ZIP: _____

Vehicle VIN: _____

Dealer where the saddlebags were purchased:

Dealership Name: _____

Street Address: _____

City, State, ZIP: _____

**RECALL MC 09-07 (VERSYS™ ACCESSORIES SADDLEBAG REFLECTOR)
PARTS KIT ORDER FORM**

FAX TO: Kawasaki Parts Order Services 1-877-608-6287

Part Number: 99969-3104, Reflector Kit

Dealer Number _____ Dealer Name _____

Contact _____ Phone (_____) _____

Vehicle Identification Number:

Vehicle Identification Number: