



**Volvo Cars of North America, LLC**

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647  
Phone: 201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

October 21, 2011

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Subject: 3rd Quarter 2011 Quarterly Reports

Dear Administrator:

Pursuant to 49 CFR Part 573.7, enclosed are the Quarterly Reports for the Defect Notification Campaigns for the 3rd quarter of 2011.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Larry Mihok".

Larry Mihok

Field Service Actions Manager

## Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: October 21, 2011

Calendar Quarter: Qtr 3 - 2011

Safety Recall Quarterly Report from 07/01/2011 through 09/30/2011

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: ( 201 ) 768-7300 ext. 7336

Recall Subject: **Central Electronic Module (CEM) Software Download**

1. NHTSA Safety Recall Campaign Number: 09V343  
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: **Recall 215**
2. (a) The date notification to purchasers began: 10/02/09  
(b) The date notification of purchasers was completed: 10/02/09  
(c) Customer notification re-mail completed: 02/22/11
3. The Total Number of Vehicles Involved: **11,993**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: **11,822**  
Total number of vehicles which were inspected and/or otherwise repaired or remedied.  
(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A  
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

### 5. Vehicles Determined to be Unreachable

Total Number Exported: N/A

Total Number Stolen: 0

Total Number Scrapped: 5

Total Number Unable to Notify: 47

Total Number Otherwise Unreachable: N/A

Any Questions please contact Mrs. Kelly Schuler at (202) 366-5226 or by FAX at (202) 366-7882