



Volvo Cars of North America, LLC

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Phone: 201-768-7300
www.volvocars.us

April 12, 2011

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Subject: 1st Quarter 2011 Quarterly Reports

Dear Administrator:

Pursuant to 49 CFR Part 573.7, enclosed are the Quarterly Reports for the Defect Notification Campaigns for the 1st quarter of 2011.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry Mihok".

Larry Mihok
Field Service Actions Manager

Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: April 12, 2011

Calendar Quarter: Qtr 1 - 2011

Safety Recall Quarterly Report from 01/01/2011 through 03/31/2011

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: (201) 768-7300 ext. 7336

Recall Subject: **Central Electronic Module (CEM) Software Download**

1. **NHTSA Safety Recall Campaign Number: 09V-343**
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: **Recall 215**
2. (a) **The date notification to purchasers began: 10/02/09**
(b) **The date notification of purchasers was completed: 10/02/09**
(c) **Customer notification re-mail completed: 02/22/11**
3. **The Total Number of Vehicles Involved: 11,993**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) **Total Number Inspected & Remedied: 11,557**
Total number of vehicles which were inspected and/or otherwise repaired or remedied.
(b) **Total Number Inspected & NOT REQUIRING REMEDY: N/A**
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. **Vehicles Determined to be Unreachable**

Total Number Exported:	N/A
Total Number Stolen:	0
Total Number Scrapped:	5
Total Number Unable to Notify:	47
Total Number Otherwise Unreachable:	N/A

Any Questions please contact Mrs. Kelly Schuler at (202) 366-5226 or by FAX at (202) 366-7882