



April 27, 2009

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 7th Street, S.W. Suite 5319  
Washington, D.C. 20590

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Collins Bus Corporation is submitting information relating to a safety recall we are conducting. Specific information is as follows:

**573.6(b)(1)**

This is the first quarterly report regarding Recall Number 09V-068

**573.6(b)(2)**

The initial notification began and completed February 27, 2009

**573.6(b)(3)**

This recall involves (four hundred and ninety) Collins Bantam, Collins Super Bantam, Mid-Bus Guide and Mid-Bus Super Guide vehicles built on Ford E-350 and Ford E-450 chassis, during the period of November 2007 through January 2009, at the South Hutchinson, Kansas assembly plant. Subsequent inspection of all available production vehicles with the same design revealed that two body bolts and associated hardware attaching the vehicle body to the chassis frame rails immediately behind the rear axle were consistently not installed, due to an undocumented process change that had been made. Customers were instructed to take their vehicles to a Collins Bus distributor for inspection and subsequent repairs if required. Bolts along with all associated hardware is being provided at no charge to the customer to complete necessary repairs.

**573.6(b)(4)**

To date, we have received confirmation that twenty one (21) Of the buses have been inspected and repaired. Eighteen (18) buses have been inspected and need no repair, one (1) bus has been sold, and four hundred and fifty (450) buses have not been confirmed.

**573.6(b)(5)**

To date, we have determined none of the buses to be unreachable for inspection.

Should you need further information, my contact information is as follows:

Phone: 620-662-9000 or 800-533-1850 X424  
Fax: 620-662-8484  
E-mail: [chris.hiebert@collinsbus.com](mailto:chris.hiebert@collinsbus.com)  
Mailing Address: Collins Bus Corporation  
P.O. Box 2946  
Hutchinson, KS 67504-2946

Sincerely,  
**COLLINS BUS CORPORATION**

Chris Hiebert  
Warranty/Customer Service