

Federal Recall Information

09KW8

Supplier

TRW Automotive

Description

Recall 09KW8 - TRW Steering Shaft Weld

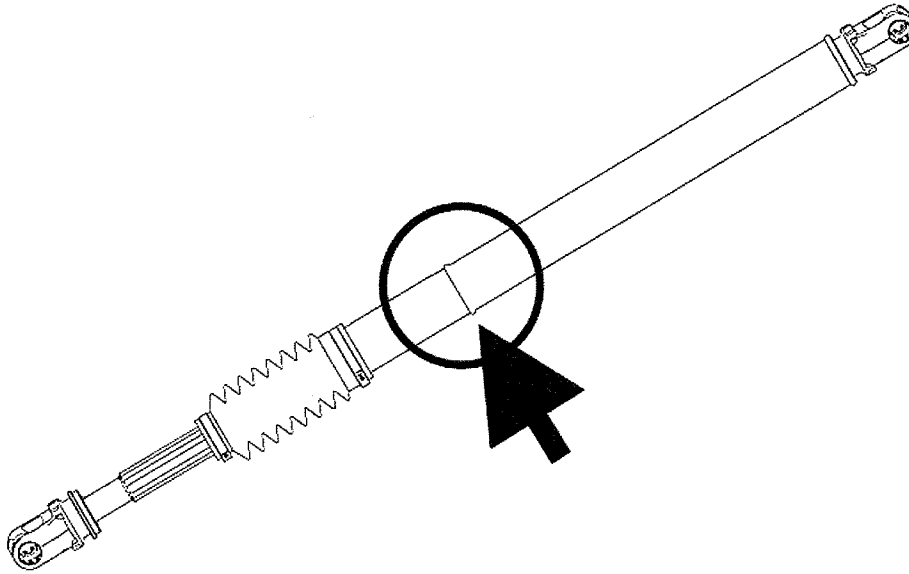
Release Date

8/5/2009

Introduction

TRW Automotive notified Kenworth Truck Company of a defect that relates to motor vehicle safety that exists in certain IGEN3 intermediate steering columns. This defect affects Kenworth vehicles built at Kenworth's Chillicothe, Kenmex and Renton plants between April 21, 2009 and June 12, 2009. A total of 1,008 US and 122 Canadian trucks are involved in this recall. The chassis list (with TRW steering shaft part number) and a copy of the customer letter are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of "09KW8".

Situation



The weld around the IGEN3 steering shaft tube that secures the spline tube to the intermediate tube may be mislocated. (i.e., not fully over the seam created when the tubes are pressed together). Mislocation of this weld may allow the splined tube and non-splined tube to rotate relative to one another during a low speed, high torque turn, vehicle maneuver, possibly resulting in loss of steering control and increasing the risk of an accident.

Resolution

This recall will include an inspection of the steering shaft using TRW Weld Position Gage # IF-35029 DET.3 REV-D (being supplied no-charge to all Kenworth dealers, attn: Service Manager, by TRW in their kit # GK0001) and, when necessary, replacing defective parts.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

The DWC system will indicate chassis involved in this recall with the designator of "09KW8" in the campaign field.

Please submit Quick Claim 09KW8 for inspection only (no defect found). This claim will pay 0.3 hours.

When a defective weld is found using the Weld Position Gage, submit a Full Truck Claim for parts @ dealer net + normal warranty mark-up, plus SRT's 015-950 and 015-951 noted below. Please code claim as shown below.

Failure Location	015-003-005
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Failure Type	445
Claim Type	C
Campaign Number	09KW8
Labor	Refer to Labor section below
Complaint/Cause/Correction	Include tracking info for your part return
Ship Location	TZ

Parts

Kenworth will cover parts purchased through PACCAR Parts (dealer net+ 30% parts mark up) according to the schedule below.

PARTS		
Qty	Part Number	Description
1 per chassis	418014 418015 418016 418033 418050-1 418050-2 418050-9 (Refer to ECAT to determine which part to order for the vehicle)	Shaft - Steering, Intermediate

Parts return **are** required.

Ship take-off parts to:

Warranty Department
TRW Automotive
800 Heath St.
Lafayette, IN 47904
765-429-1768

Labor

This recall will cover labor according to the schedule below.

Labor		
015-950	0.3 hr	Inspection only
015-951	0.6 hr	Inspect and replace steering driveshaft (Gear to Floor R & R)

Procedure

To inspect the steering shaft, the service technician will need to obtain the Weld Position Gage # IF-35029 DET.3 REV-D (being supplied no-charge to all Kenworth dealers, attn: Service Manager, by TRW in their kit # GK0001).

The inspection procedure is detailed in TRW's Service Procedure # COL-194 (attached).

If you need a replacement Weld Position Gage, please email col194.campaign@trw.com, and ask for kit part # **GK0001**.