

DAIMLER



Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

April 17, 2009

Dan Smith
Associate Administrator for Vehicle Safety
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 02
09V-010, FL-543, TBB C2 Drawstring**

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to dealers and purchasers.

- (c)(3) Total number of vehicles potentially affected: 22,206**
- (c) (8)(ii) Communications sent to dealers: posted April 7, 2009
Communications sent to owners: mailed April 14, 2009**
- (c) (10) Copies of Communications sent to owners and dealers are attached.**

Please contact me if you have any questions.

Sincerely yours,

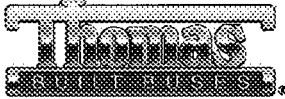
A handwritten signature in cursive script that reads 'Nasser Zamani'.

Nasser Zamani

Cc: Michael Mason, CAL-OSHA
Enclosure
Certified Mail#70063450000038667577

A Daimler Company

Daimler Trucks North America LLC
4747 N. Channel Avenue
Portland OR 97217-7699
503-745-6910 Phone
503-745-5544 Fax
Nasser.Zamani@Daimler.com



Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 09V-010 – C2 Assist Rail

Date: April 7, 2009

Enclosed are copies of the customer notification letter and the repair procedure for Recall 09V-010. This recall involves certain Saf-t-liner C2model school buses manufactured between October 2004 and November 24, 2008. The defect involves the front entrance door assist handrail. The lower end of the front entrance door assist handrail may be located too close to the step preventing it from passing the NHTSA “Drawstring Test”. It may be possible for items such as drawstrings and straps to become caught on handrails which do not pass the “Drawstring Test” potentially leading to injury or death.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers’ names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The remedy will consist of inspection to determine if they pass the “Drawstring Test”, assist handrails on nonconforming buses will be relocated to ensure conformance with the “Drawstring Test”. The labor allowance is .1 hour for inspection (SRT code 90- 86) and .3 hour for repair. (SRT code 90-87). Kit number 25-FL543-000. **PLEASE BE AWARE, ONLY 5% OF THE TOTAL NUMBER OF UNITS INVOLVED WILL NEED THE PART. DO NOT ORDER UNLESS YOU KNOW YOU NEED THEM.**

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



April 14, 2009

Thomas Built Buses, Inc.
PO Box 2450 (27261)
1408 Courtesy Road
High Point, NC 27260
336-889-4871 Phone
336-889-2589 Fax

Recall 09V-010

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain Saf-T-Liner C2 model school buses manufactured between October 2004 and November 24, 2008. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the front entrance door assist handrail. The lower end of the front entrance door assist handrail may be located too close to the step preventing it from passing the NHTSA "Drawstring Test". It may be possible for items such as drawstrings and straps to become caught on handrails which do not pass the "Drawstring Test" potentially leading to injury or death.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of inspection to determine if they pass the "Drawstring Test". Assist handrails on nonconforming buses will be relocated to ensure conformance with the "Drawstring Test". It will take approximately .1 hour for inspection and .3 hour for repair. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support Office at (336)889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure

C2 Assist Rail Modification

RECALL 699-810

Inspection of the Assist Rail is not a barrier. This Step is not a structural and perches the reader.

Inspect SRT.1

Modification SRT.3

- 1) Remove existing screws from the assist rail in the step well and the floor. Do not remove screws from the barrier.
- 2) Locate the assist rail is 2.00 inches from the riser on the step well. (see Figure 1)

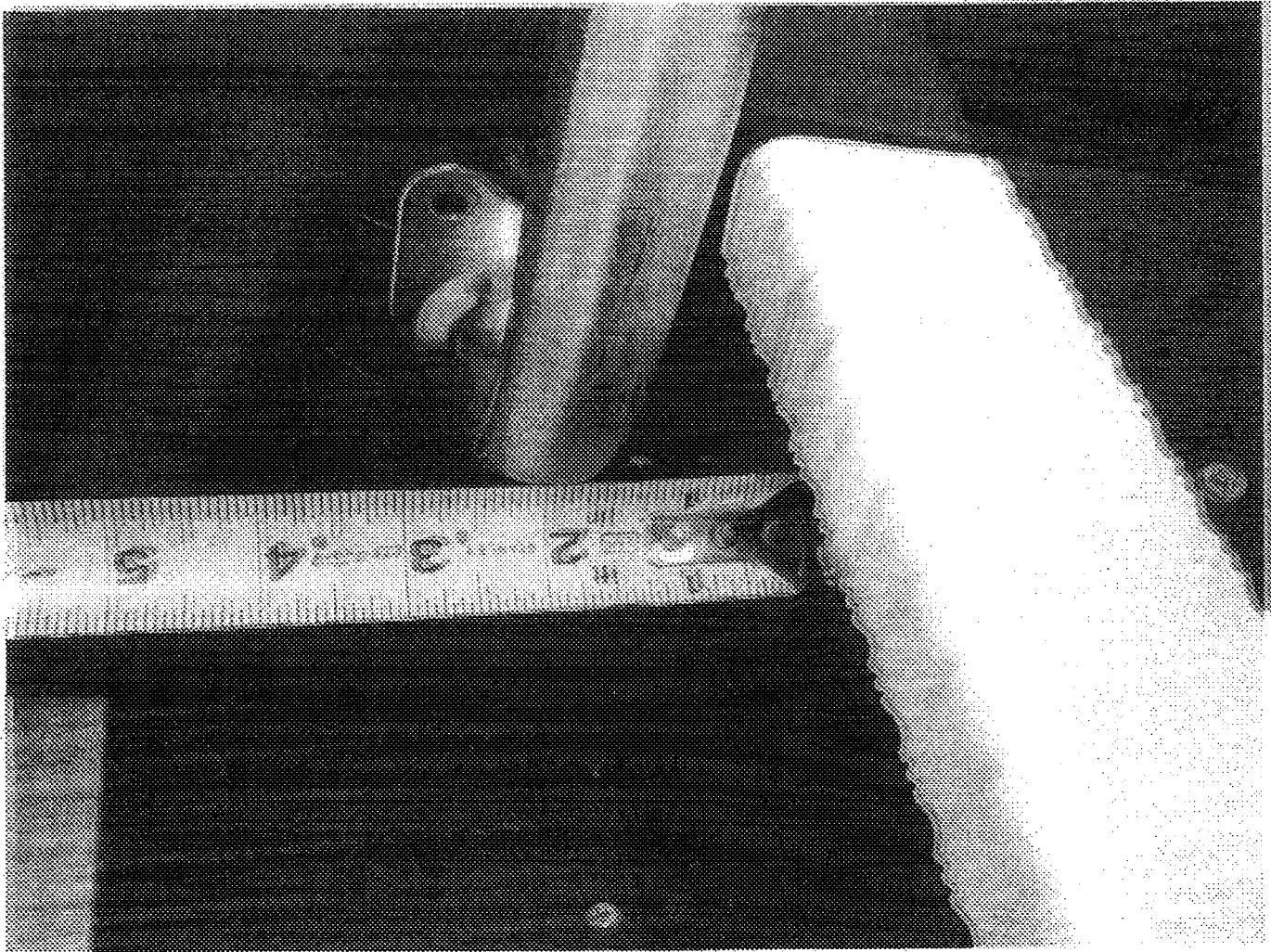


Figure 1

- 3) Mark and drill (2) 13/64 inch holes in step well.
- 4) Plug any exiting holes with plastic plug number 69006123
- 5) Reinstall the (2) existing screws that mount the assist rail to the step well.
- 6) Loosen the assist rail support bracket and reinstall the (1) existing screw that mounts the support bracket to the floor. (see figure 2)

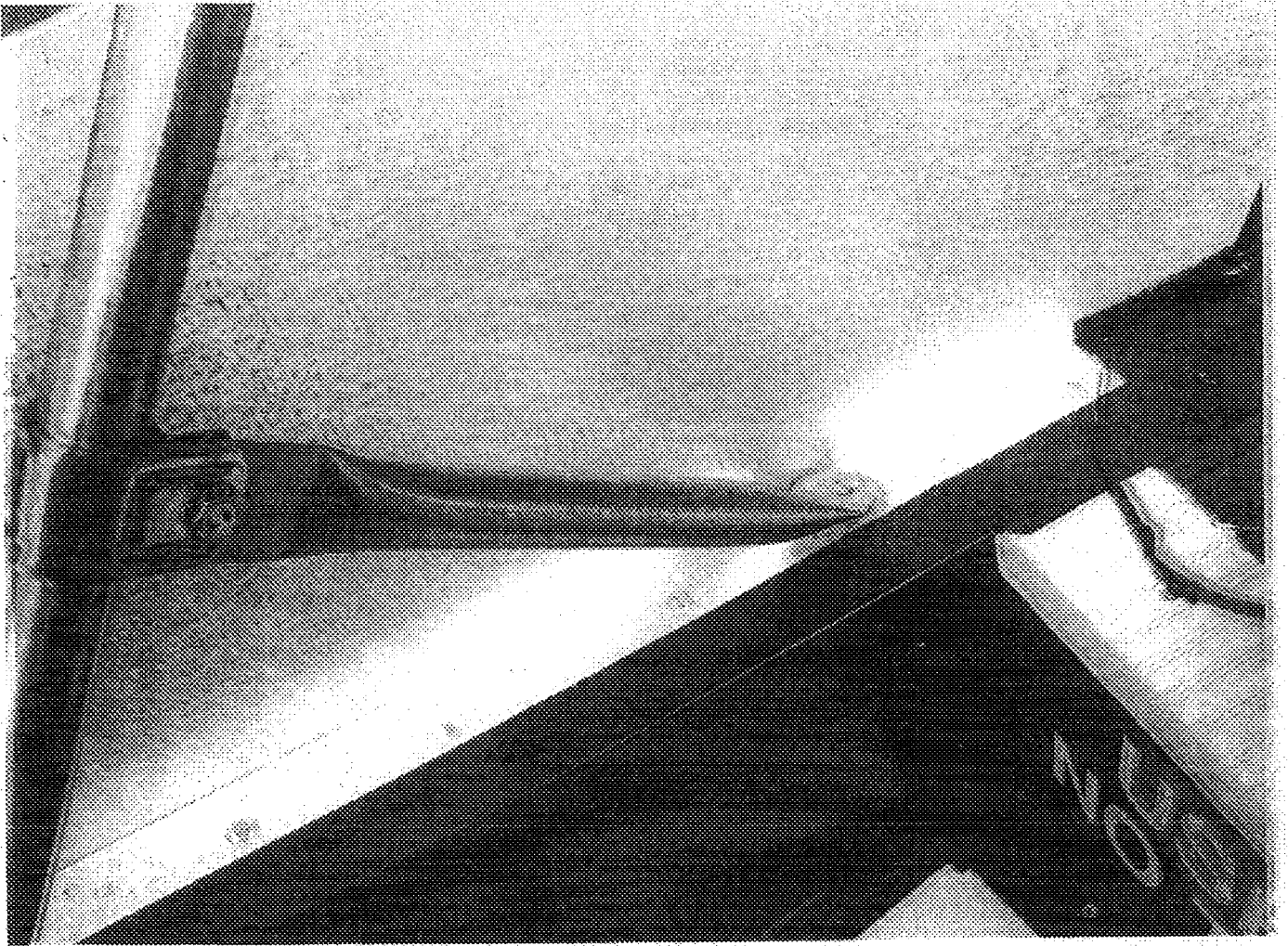


Figure 2

- 7) Tighten the support bracket to the assist rail.