

December 31, 2009

Gillig Campaign ID Number: 09V-493

**Coralville Transit System
Mark Maintenance
P.O. Box 5127
Coralville, IA 52241**

Attn: Mark Maintenance

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect which relates to motor vehicle safety exists in some buses equipped with American Seats and Q-Straint MAX belt restraint systems. This decision is based on information provided by American Seating that buses equipped with Q-Straint MAX mobility restraint devices in buses manufactured between October, 2008 and October, 2009, may not properly lock up. Gillig installed these seats and restraint systems in 37 total buses for four different properties.

What The Issue Is:

The Q-Straint MAX mobility device remote release belts used on the Insight transverse flip-up seats to retain mobility devices may not properly lock up. As a result, when these belts are extended and attached to a mobility device they may not lock and restrain the mobility device.

**What We Are Asking
You To Do:**

- 1. Review the bus VIN's identified in Attachment 1 of this letter per the instructions from American Seating (attached).***
- 2. Schedule an appointment with American Seating for them to come to your location to make all necessary repairs. This can be accomplished by contacting American Seating's service manager Sherry Aellin at 616-732-6484.***
- 3. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***
- 4. The vehicle owner is responsible for having this service action performed. Gillig reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.***

5. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall. For more information contact Gillig Service at 1-800-735-1500, or Sherry Aellen of American Seating at 616-732-6484.

**What Gillig Will Do
For You:**

We will assist in coordinating the repair to your buses with American Seating, if necessary.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 4 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

GILLIG, LLC



Robert L. Birdwell
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig
Mr. Steve Enochian, V.P./General Counsel, Gillig

PLEASE RETURN TO GILLIG

American Seating Recall 09V-493

| S/N | Customer | Bus Number | Inspected/Completed |
|--------|---------------|------------|---------------------|
| 176264 | CORALVILLE,IA | 108 | |

To: Vy Vu
Field Service, Gillig
510 785-1348 fax
510 264-5073 phone
vvu@gillig.com
25800 Clawiter Rd
Hayward, CA 94545

From: _____

This fax is to notify Gillig that the buses listed above have been inspected and/or repaired for this campaign.

Signed: _____

Date: _____