



Audi of America, Inc.

January 2010

**Subject: Voluntary Safety Recall 70D4/J6
2009 Model Year Audi Q5
Replace Middle Clip of A-Pillar Cover
VIN:**

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
United States of America
www.audiusa.com

Dear Audi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in some 2009 model year Audi Q5 vehicles. Our records show that you are the owner of one of these vehicles.

What Is The Problem?

A left and/or right A-pillar trim cover clip may not have been manufactured correctly, allowing (in rare cases) the A-pillar trim to become loose when the Sideguard™ head protection airbags deploy during a crash. If this happens, a loose trim piece could injure the front seat occupants of the vehicle.

What Will Audi Do?

The clip in the middle of the left and right A-pillar covers will be replaced at no cost to customers.

What We Would Like You to Do

Please contact your authorized Audi dealer and arrange for an appointment without delay. This service will take about one-half hour and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid out-of-pocket to replace an A-pillar cover clip, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Audi of America, Inc.
Attn: Customer Relations (70D4/J6)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-253-2834

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for your continued loyalty!

Sincerely,

Audi Product Compliance