

RECEIVED

By Recall Mgt Div. at 9:43 am, Jan 25, 2010



Volvo Cars of North America, LLC

1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647
Phone: 201-768-7300
www.volvocars.us

IMPORTANT RECALL ADVISORY NOTICE

January 15, 2010

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this recall:

Volvo Cars of North America, LLC. (Volvo) has determined that a defect related to motor vehicle safety exists in the fuel pump of certain model year 2001-2005 S80, 2001-2004 S60, V70, V70XC/XC70 and 2003-2005 XC90 vehicles. The vehicles included in this recall were originally sold, or are currently registered in the states of Alabama, Arizona, Arkansas, California, Florida, Georgia, Hawaii, Kentucky, Louisiana, Mississippi, Nevada, New Mexico, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Utah, Virginia, District of Columbia and U.S. Territories.

If you are receiving this letter and do not currently reside in one of the States or U.S. Territories listed above, or if your vehicle is not part of the model years listed above, it is because our records indicate that your vehicle was originally sold in one of these States or U.S. Territories, or has been fitted with the concerned component and is eligible for this recall.

If your vehicle currently is under a fuel pump extended warranty, this is now superseded by this recall letter.

Volvo investigations have identified that a specific version of the fuel pump can when exposed to certain environmental conditions (hot climate and temperature cycling) over time and in combination of varying fuel quality, develop cracks in the fuel pump flange. If the condition occurs you may notice fuel smell and/or fuel seepage.

Description of the recall repair:

The corrective action will be to inspect the version of the fuel pump installed in your vehicle and if necessary replace it with a part of modified design.

Due to the number of vehicles involved in this activity Volvo will perform owner notifications in stages. Replacement parts will become available beginning March through June 2010, starting with vehicle model year 2001. You will be notified when parts are available.

What you need to do:

If your vehicle exhibits a fuel smell or any evidence of a fuel leak, please contact your authorized Volvo retailer immediately. Your Volvo retailer will inspect the vehicle and determine the source of the problem. Repairs which are a result of a fuel pump failure (smell and/or fuel seepage) will be performed at no charge at a Volvo authorized retailer.

If your vehicle does not experience any of these conditions, no further action is required by you at this time, and you should wait for the next customer notification letter from Volvo informing you that parts for your vehicle are available.

How long will this repair take?

This procedure will be completed at no cost and will take approximately 3 hours. Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.

Reimbursement for a previously paid for repair:

If you previously paid to have this corrective action performed, you may be eligible for a refund. Send your **repair order** with a **copy of this letter** (retaining a copy of both for your records) to:

Volvo Recall Advisory P29075 Reimbursement
c/o The Advertising Checking Bureau, Inc.
P.O. Box 1919
Memphis, TN 38101

To avoid delays do not send this information to any other location.

The repair order must show that you previously paid for fuel pump servicing, and include the amount you paid, the date of payment, your name, address, and vehicle identification number (VIN).

Customers can call 866-637-3774 to check on the status of their claim.
Please allow 8 weeks for reimbursement.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 1 Volvo Drive, Rockleigh, NJ 07647 or phone 1-800-433-8263, Monday through Friday, 8:30 A.M. to 5:00 P.M. Eastern Time. You may also e-mail us at customercare@volvoforlife.com.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time (which is not longer than 60 days), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590 or call the toll free hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation.

Sincerely,

Mike Assainte

Manager, Customer Support