



December 17, 2009

Re: **SAFETY RECALL NOTICE**

Collins Bus Corporation Recall # 09V-472

Dear Collins Bus Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall:

Collins Bus Corporation has decided certain model year 2008 and 2009 Grand Bantam, Super Bantam, Mid Bus Grand Guide, and Mid Bus Super Guide school buses manufactured from February 14 to October 19, 2009, equipped with a Braun NCL9171B-2 Century wheelchair lifts fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Installations in Motor Vehicles." The toe stop inner barrier and platform may not be adjusted correctly possibly allowing the unit to be moved to the stow position which could result in the unit being able to move to the stow position while occupied possibly resulting in serious injury or death. These adjustments are required to insure safe use of the lift.

Inspection and Repair Procedure:

The repair procedure will consist of inspection and/or adjustments from a certified Braun dealer. Please contact Collins Bus Customer Service at 1-800-533-1850 x 424 and you will be assisted in finding the nearest certified Braun dealer to perform this service.

Estimated Repair Time:

Inspection/repair is estimated to take about 1 hour. Warranty allowance procedures will cover the vehicle service required in this program.

Owner Response Postcard:

Enclosed you will find an Owner Response Postcard. Please fill in the appropriate information regarding ownership of the vehicle, the Vehicle Identification Number (VIN), and status of the repairs. Please sign it and return it to us after you complete the card and after any necessary vehicle repairs are complete.

Change of Address or Ownership:

If you are not current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If you have leased this vehicle to another party, federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Federal Law requires that we advise you of the procedure to follow in informing the National Highway traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair. You may contact, Chris Hiebert (Warranty Coordinator for Collins Bus) at 1-800-533-1850 ext. 424 for assistance. You may also report your difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [www:http://safercar.gov](http://www.safercar.gov).

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,

COLLINS BUS CORPORATION

Chris Hiebert
Warranty/Customer Service