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By Recall Mgt Div. at 8:45 am, Dec 28, 2009



December 22, 2009

Daniel Smith
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590



Subject: NHTSA Campaign - 09V467

2010 MY Land Rover Range Rover Vehicles Supplementary Restraint System (SRS) (Land Rover Recall Number P020) - Customer Letters

Dear Mr. Smith:

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America (JLRNA) is submitting the following customer letters that will be mailed beginning the week of December 21, 2009 regarding Land Rover Recall P020.

Sincerely,

A handwritten signature in black ink that reads "John M. Kobylarz".

John Kobylarz
Safety Compliance
Jaguar Land Rover North America

Attachment



Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, New Jersey 07430

December 22, 2009

RE: Recall P020 - Supplementary Restraint System Warning Light

Vehicles Affected: Range Rover

Model Year: 2010

Dear Range Rover Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect, relating to motor vehicle safety, exists in certain 2010 model year Range Rover vehicles. Your vehicle is included in this Recall action.

What is the concern?

Land Rover has identified a concern with the Supplementary Restraint System (SRS) passenger airbag which may be disabled as a result of a temporary loss of communication through the High Speed Controller-Area Network (HS CAN) between the passenger Occupant Classification System (OCS) and Restraints Control Module (RCM). This loss of communication will lead to Diagnostic Trouble Code (DTC) U0154-00 being set in the RCM along with continuous illumination of the SRS warning lamp on the instrument cluster and the illumination of the 'Pass Air Bag Off' lamp in the overhead console. The condition may clear on subsequent ignition cycles. Deployment of the passenger airbag may not be achieved in the event of a vehicle crash, increasing the risk of injury.

What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a voluntary recall to update the Restraints Control Module with revised software. The work will be carried out free of charge.

What should you do?

Please contact your Retailer at your earliest convenience to schedule an appointment to have Recall P020 completed on your vehicle.

How long will it take?

The repair process should take no longer than fifteen minutes, although your vehicle may be required for a longer time due to service scheduling requirements.

Attention Leasing Agencies:

Federal regulations require that you forward this recall notification to the lessee within TEN days.

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

If you have concerns

If you experience any problems getting your vehicle repaired promptly and without charge, please contact the Service Manager at your authorized Land Rover Retailer for assistance.

If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837, Option 9**, and one of our representatives will be happy to assist you.

This Recall action is being undertaken in accordance with the legislative or industry requirements concerning vehicle problems. The authorities will closely monitor the response rate of this Recall action.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America LLC
ATTN: Customer Relationship Center
555 MacArthur Blvd
Mahwah, NJ 07430 - 2327

What should you do if you have further questions?

Should you have any questions regarding this Recall or need assistance in locating your nearest authorized Land Rover Retailer, please contact the Land Rover Customer Relationship Center at: **800-637-6837, Option 9.**

You can also contact Land Rover by e-mail: Visit the web site www.landroverusa.com and send an email from the 'Contact Us' section located within the 'Company' tab.

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to the National Highway Traffic Safety Administration at:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

You may also call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. We ask that you please treat this matter with the urgency it requires. Land Rover regrets any inconvenience this Recall may cause and thanks you for your co-operation.

Sincerely



Stephanie P. Lutz
Customer Satisfaction Manager