



March 17, 2010

Recall 09V-462

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain MVP-EF model buses manufactured between February 15, 2005 and November 23, 2009. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the accelerator pedal. The accelerator pedal can become stuck in the full throttle position. In the event that the pedal would become stuck in the full throttle position the driver could lose control of the vehicle which could lead to a vehicle crash or personal injury.

The remedy will consist raising the accelerator pedals .75". It will take approximately .3 hour per unit for repair. In the event that you choose to perform this repair yourself, Thomas will supply repair parts and a detailed repair procedure. Reimbursement is available upon request. To receive free repair parts, please complete the enclosed postage paid card and return it to Thomas Built Buses. A separate notice has been mailed for each vehicle involved in the recall. The body number for each vehicle involved in this campaign can be found just above the address on the enclosed postcard. If you are the owner of more than one Thomas bus involved in this recall and have received several notification letters, please complete each postcard separately and return the card(s) to Thomas Built Buses.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)993-9851

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure