



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

February 19, 2010

BEST ENTERPRISES
3513 W MOUNTAIN SPRINGS ROAD
CABOT AR 72023

IMPORTANT!

- ❖ Please be advised that your 2005-2010 Model Year FE83D, FE84D, FE85D or FG84D truck referenced by VIN below is open for a safety recall related to the air intake duct.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.
- ❖ Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

SAFETY RECALL NOTIFICATION – C1004110 – Air Intake Duct
NHTSA SAFETY RECALL – 09V-449

Vehicle Identification Number – JL6CCD1S78K000287

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect which relates to motor vehicle safety exists in the cab-mounted engine air intake duct's rubber mounting cushions. On affected vehicles, the weather resistance properties of the air intake duct rubber cushions are insufficient. During normal vehicle operation, the rubber cushions deteriorate and crack, causing abnormal noise. In the worst case, all of the rubber cushions could crack, allowing the air intake duct to fall off of the truck, causing a crash without warning.

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN: JL6CCD1S78K000287

Owner of Record:
BEST ENTERPRISES
3513 W MOUNTAIN SPRINGS ROAD
CABOT AR 72023

Owner/Address Correction:

If you're searching for a Dealer or Parts and Service Center in your area, try the "Find a Dealer" link at:

www.mitfuso.com

REASON FOR CHANGE

- | | | |
|---|---|--|
| <input type="checkbox"/> Truck Exported | <input type="checkbox"/> Truck Totalled | <input type="checkbox"/> Truck Scrapped/Out of Service |
| <input type="checkbox"/> Truck Stolen | <input type="checkbox"/> Truck Sold | <input type="checkbox"/> Owner Address Correction |

Signature: _____ **Date:** ____ / ____ / ____

IMPORTANT! Sign and date this reply, as permanent changes are not valid without your signature.

All of the air intake duct rubber cushions will be replaced with components manufactured to proper specifications. The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for repair is approximately 0.5 hour.

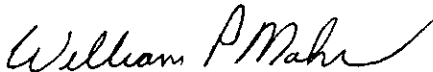
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your safety and continued satisfaction with our product are most important to us.

If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

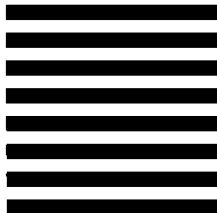
Sincerely,



William P. Mohr
Director, Service Operations



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 20 BERLIN NJ

POSTAGE WILL BE PAID BY ADDRESSEE

MITSUBISHI FUSO

TRUCK OF AMERICA, INC.
117 JACKSON RD.
BERLIN, NJ 08009-9917





MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Twp., NJ 08085

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SAFETY RECALL NOTICE

BEST ENTERPRISES
3513 W MOUNTAIN SPRINGS ROAD
CABOT AR 72023
