



Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

AFFECTED VEHICLES

MODELS: 2008-2009 LANCER
2008-2009 LANCER EVOLUTION

Date: November, 2009

Dear Mitsubishi Owner,

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. (MMNA) has determined that a defect relating to vehicle safety exists in the vehicles listed above. Specifically, in areas where heavy road salt is used in the winter, a long term exposure to a mixture of melted snow with salt thrown up by the other vehicles on the road may cause a water-salt mixture to adhere to the front impact sensors. This coating over time may cause corrosion of the sensor and result in a crack in the sensor case which could allow water into the sensor and a short-circuit of the sensor. In the event of a vehicle collision of the type that would deploy the airbags this type of short-circuit may cause a delay in the deployment of the airbags which could result in driver or passenger injury.

What you should do: Please contact your Authorized Mitsubishi Dealer and schedule an appointment to have new counter measure sensors installed on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this repair to your vehicle, free of charge).

What your dealer will do: The dealership will install new front airbag sensors that have improved corrosion resistance.

How long will it take? The time needed for this repair is approximately 45 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem regarding the above condition and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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