

## ***Safety Recall Notice***

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is important for your safety.

### **Reason for This Recall**

Dutchmen Manufacturing, Inc. (Dutchmen) has decided that a defect that relates to motor vehicle safety exists in certain model year 2009 *Denali*<sup>®</sup>, and *NorthShore* brand travel trailers, manufactured by Dutchmen.

On the vehicles subject to this recall, the incorrect axles were installed during the manufacturing process. Axles rated at 4,400 lbs. were installed on these vehicles when axles rated at 5,080 lbs. should have been installed. Unknowingly overloading the axles and suspension of the trailer could drastically alter the handling characteristics of the trailer increasing the risk of a crash causing property damage, personal injury or death

### **What We Will Do**

Dutchmen will replace the axles on your trailer with the correct axles rated at 5,080lbs. This will be done at no charge to you the owner.

### **What You Should Do**

You are to contact the nearest Dutchmen dealer or repair facility to schedule an immediate replacement of the axles on your trailer. The axle replacement will be done at no charge to you.

If you have questions concerning this recall or if you need any assistance such as locating a Dutchmen authorized dealer or repair facility, please contact the **Dutchmen Warranty/Service Department** by mail at Dutchmen Manufacturing Inc., P.O. Box 2164, Goshen, IN 46527, by email at '[warranty@dutchmen.com](mailto:warranty@dutchmen.com)', or by phone at 866-869-1109. This phone number will provide information only associated with this safety recall.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Dutchmen by contacting the **Dutchmen Warranty/Service Department**.

## Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Dutchmen fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,



**Brad Sherwin**  
Quality Manager



**Kelly Green**  
Director of Parts, Service, and  
Warranty

Re: NHTSA Recall No. 09V-430  
Transport Canada Recall No. 09-312