



Jaguar Land Rover North America LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

November 2009

RE: Safety Recall J016 - Fuel Transfer Tube

Vehicles Affected: 2010 Model Year Jaguar 4.2L XF

Dear Jaguar XF Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect, relating to motor vehicle safety, exists in certain 2010 model year Jaguar XF vehicles. Your vehicle is included in this Recall action.

What is the concern?

A concern has been identified with a fuel transfer tube contained within the fuel tank of the vehicles identified above.

Under certain driving conditions the vehicle may suffer fuel starvation while showing a fuel level of just less than one-quarter ($\frac{1}{4}$) still available on the gauge. This fuel starvation leads to engine stumble followed by engine cut out with minimal warning and could potentially cause a crash.

In the event of the engine cutting out Power Assisted Steering (PAS) will be lost once the vehicle road speed drops below the torque converter speed lock-up threshold; i.e. the point at which the rear wheels will be disengaged from the engine; however, the mechanical steering will remain functional with some increase in the steering effort required. The brake vacuum reservoir replenishment will also be lost once the converter speed lock up threshold is reached. At this point, depending upon brake use, the vehicle will lose brake power assistance; however, the brakes will remain functional with some increase in pedal effort for a given vehicle deceleration.

A restart will not be possible until the vehicle has been refueled.

What will Jaguar and your Jaguar Dealer do?

Your authorized Jaguar dealer will carry out a Safety Recall of the affected vehicles to rework the fuel transfer tube to the correct specification. There will be no charge for this repair.

What should you do?

Please contact your authorized Jaguar Dealer at your earliest convenience to schedule an appointment to have Recall Action J016 completed on your vehicle. Prior to repair, customers are advised to maintain a fuel level of one-half ($\frac{1}{2}$) of a tank or greater to minimize the risk of this concern from occurring. We respectfully request that the fuel level be less than three-quarters ($\frac{3}{4}$) of a tank when presenting your vehicle to your Jaguar Dealer for repair.

How long will it take?

Repair time is estimated to take no longer than one hour. Because of dealer scheduling requirements, your vehicle may be needed for a longer period of time.

Attention Leasing Agencies:

Federal regulations require you forward this recall notification to the lessee within TEN (10) days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the enclosed return postage-paid card.

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating the nearest authorized Jaguar dealer, please contact the Jaguar Customer Relationship Center at:

800-4JAGUAR (800-452-4827)

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Us' section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar in cooperation with your authorized dealer will strive to minimize any inconvenience to you caused by this campaign.

Sincerely



Stephanie P. Lutz
Customer Satisfaction Manager