

SAFETY RECALL NOTICE

Glaval Number (USA) **09V-423** (CANADA) **N/A** ; Trans/Air No. **09E-042**

Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46516

November 3rd, 2009

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Federal regulations require that any vehicle lessor receiving this recall notice **MUST** forward a copy of this notice to the lessee within ten (10) days.

Glaval Bus has decided that a defect which relates to motor vehicle safety exists on Titans , model years 2008 through 2009, manufactured between May 2006 through June 2009 that are equipped with a Trans/Air EC2.0, 2.5 or 3.0 electrical system.

WHAT IS BEING RECALLED:

This recall applies to the electrical systems relay board with a 12 position terminal strip with screws mounted to a pc board.

WHY IS IT BEING RECALLED:

The relay boards present a risk of overheating under any of the following three conditions:

1. Loose screws due to improper torquing
2. Poor wire connections due to improperly crimped terminals.
3. Debris deposited on the EC board.

Any of these circumstances can result in electrical arcing and overheating of the EC board. In the worst case scenario, such arcing and overheating can result in a fire.

WHAT YOU NEED TO DO:

Contact Trans/Air Warranty and Service Center @ **1-800-673-2446** to make arrangements for service and find your nearest Trans/Air service point. Servicing normally takes approximately 60 minutes per board. If you wish to perform the service yourself, detailed instructions are included with the attached Service Bulletin number 09-002.

WHAT TRANS/AIR WILL DO:

Trans/Air will inspect all EC system relay boards already installed on buses or other commercial vehicles. This inspection will ensure that the board is properly installed. As part of this effort, Trans/Air will also replace all existing terminal-strip screws with new torx head screws containing a self-locking mechanism. Instructions will be provided to torque the screws to the proper torque specification. All EC board terminals will be inspected and replaced if improperly crimped. All EC boards will be inspected for foreign material deposited on the board and cleaned if necessary. Trans/Air will add a diode and a protective cover to each EC3.0 relay board. Finally, Trans/Air will also provide a protective cover with a warning label to be installed over the terminal strip. This program is being provided to all end users at no charge.

If after contacting Trans/Air and your inspection and/or repair is not completed in a reasonable amount of time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

<p><u>Vehicles in the United States</u> Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590 Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236 TTY: (800) 424-9153 Or go to: http://www.safercar.gov</p>	<p><u>Vehicles in Canada</u> Transport Canada ASFAD Place de Ville Tower C 330 Sparks Street Ottawa, ON K1A 0N5 (800) 333-0510</p>
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Please note: If the recall has been completed prior to receiving this notice, you still need to fill out and return the recall notice card included with this mailing.