



TURTLE TOP

Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana 46553

Beaver Creek Metropolitan District
P.O. Box 2560
Avon, CO 80135

October 30, 2009

Dear Beaver Creek Metropolitan District,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL: Turtle Top has determined that a defect which relates to motor vehicle safety exists in certain vehicles equipped with Horizon LED side destination signs manufactured by Luminator Holding, LP before 2008. The signs are equipped with an open connector on the PWA board which may result in corrosion of the connector pins and cause premature product failure. Corrosion may potentially form in a high humidity environment or where moisture is present. This corrosion raises the potential of pin shorting that may result in failure. If not addressed the failure could result in a potential electrical short or lead to smoking or in some instances fire causing property damage, personal injury or death.

WHAT WE WILL DO: Turtle Top and Luminator Holding, LP is recommending that PWA connector boards with an open connector be replaced. Luminator has hired service personnel to assist the transit authorities that need help in making the necessary modifications. The parts necessary to correct this condition will be provided free of charge and reimbursement for labor should be filed on a warranty claim form and submitted to Luminator.

WHAT YOU SHOULD DO: Your vehicle, identified on the enclosed spreadsheet, is affected. For this reason we ask that you arrange to have the PWA connector boards replaced without delay. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have any problem regarding this recall, or for more information, please contact Luminator Holding, LP at (972)-516-3074.

We regret any inconvenience which this action may cause you. However, Turtle Top and Luminator are concerned about your safety. If Luminator fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned safety recall number 09E-054 to this case for Luminator and recall number 09V-422 for Turtle Top.

Thank you for your attention to this important matter.

Sincerely,

Janet L. Kercher-Dudley
Standards Engineer
Turtle Top

cc: Davey Coach Sales for Beaver Creek Metropolitan District

Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com



TURTLE TOP

Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana 46553

Madison County Metro East Transit District
One Transit Way
Granite City, IL 62040

October 30, 2009

Dear Madison County Metro East Transit District,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL: Turtle Top has determined that a defect which relates to motor vehicle safety exists in certain vehicles equipped with Horizon LED side destination signs manufactured by Luminator Holding, LP before 2008. The signs are equipped with an open connector on the PWA board which may result in corrosion of the connector pins and cause premature product failure. Corrosion may potentially form in a high humidity environment or where moisture is present. This corrosion raises the potential of pin shorting that may result in failure. If not addressed the failure could result in a potential electrical short or lead to smoking or in some instances fire causing property damage, personal injury or death.

WHAT WE WILL DO: Turtle Top and Luminator Holding, LP is recommending that PWA connector boards with an open connector be replaced. Luminator has hired service personnel to assist the transit authorities that need help in making the necessary modifications. The parts necessary to correct this condition will be provided free of charge and reimbursement for labor should be filed on a warranty claim form and submitted to Luminator.

WHAT YOU SHOULD DO: Your vehicle, identified on the enclosed spreadsheet, is affected. For this reason we ask that you arrange to have the PWA connector boards replaced without delay. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have any problem regarding this recall, or for more information, please contact Luminator Holding, LP at (972)-516-3074.

We regret any inconvenience which this action may cause you. However, Turtle Top and Luminator are concerned about your safety. If Luminator fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned safety recall number 09E-054 to this case for Luminator and recall number 09V-422 for Turtle Top.

Thank you for your attention to this important matter.

Sincerely,

Janet L. Kercher-Dudley
Standards Engineer
Turtle Top

cc: Southern Bus and Mobility for Madison County Metro East Transit District

Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com