

November 1st, 2009



- RECALL NOTICE -

Subject: 506746 PWA, Side Connector Horizon

Glaval # 09V-421 USA - Luminator # 09E-054 - Canadian # 09-308

This notice is sent to you in accordance with the requirements of the National Traffic And Motor Vehicle Safety Act.

Dear Glaval Bus Customer,

Glaval Bus in conjunction with Luminator Holding, LP has decided a defect which relates to motor vehicle safety exists on Easy On, Concorde, Universal, Primetime, Apollo and Titan model years 2001 through 2009. Buses in Canada are Titans only, model year 2009. Buses equipped with a destination sign part number 510544, 510545, 510553, 510564, 510565, 510594, or 510587 may have corroded connector pins potentially caused from a high humidity environment or where moisture is present. This notice only refers to buses equipped with the following configurations:

1. Front and side sign but no rear sign.
2. CS and RS side and/or route signs. (CS: Curb Side RS: Road Side)

Corroded connector pins may result in premature product failure or pin shorting that may result in sign failure. If not addressed the failure could result in a potential electrical short or lead to smoking or in some instances fire.

Notice: Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

WHAT IS BEING RECALLED:

This recall process applies to the connector board located inside the destination sign case.

WHY IS IT BEING RECALLED:

Corroded connector pins may result in premature product failure or pin shorting that may result in sign failure. If not addressed the failure could result in a potential electrical short or lead to smoking or in some instances fire.

WHAT YOU NEED TO DO:

**** DO NOT LEAVE BUSES UNATTENDED FOR MORE THAN 30 MINUTES ****

Contact Luminator to have parts sent to you free of charge.

Luminator Contact Information:

Materials: A. Brett Phone: (972) 516-3074

Technical: T. Zagaruyka Phone: (972) 516-3021

Once parts are received, follow the field instructions to modify the sign to post recall condition. If assistance is needed Luminator will provide field service personnel to complete modifications free of charge.

WHAT CARRIER WILL DO:

When you contact Luminator at **1-972-516-3074**, Luminator will mail the repair kit to you free of charge. Field repair instructions are included with this mailing.

If after contacting Luminator and your inspection and/or repair is not completed in a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

Vehicles In the United States

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, D.C. 20590
Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236
TTY: (800) 424-9153
Or go to: <http://www.safercar.gov>

Vehicles in Canada

Transport Canada
ASFAD
Place de Ville Tower C
330 Sparks Street
Ottawa, ON K1A 0N5
(800) 333-0510

Please Note: If the recall has been completed prior to receiving this letter you still need to fill out and return the recall notice card included with this mailing.