

November 4, 2009

Subject: Safety Recall 09KWA – Insufficient U-Bolt Torque on Airglide 400L Rear Suspension
Vin No.

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain trucks with an Airglide (AG) 400L rear suspension manufactured at Kenworth's Chillicothe plant between November 12, 2008 and September 30, 2009. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

The axle u-bolts attaching the axle to the suspension leaf spring on certain AG400L rear suspensions may have received insufficient fastener torque during the installation process. The insufficient torque may allow the axle U-bolt to become loose, which may cause vibration in the rear suspension. If multiple fasteners were to become loose, the U-bolt holding the axle may lose clamp load and the rear axle may shift relative to the rear suspension leaf spring, which might result in an accident. This condition was determined by Kenworth to be a safety-related defect.

The problem is...	Insufficient u-bolt torque on AG400L rear suspension
What your dealer will do...	Inspect and re-torque the u-bolts
What you must do ...	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to inspect and re-torque the u-bolts. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take no more than 1/2 hour, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager