



October 19, 2009

Dear **(blank)** Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Highway and Motor Vehicle Safety Act.

Daimler Buses North America has decided that a defect which related to motor vehicle safety exists in certain vehicles equipped with Horizon LED side destination signs manufactured by Luminator Holding, LP before 2008. The signs are equipped with an open connector on the PWA board which may result in corrosion of the connector pins and cause premature product failure.

Corrosion may potentially form in a high humidity environment or where moisture is present. This corrosion raises the potential of pin shorting that may result in failure. If not addressed the failure could result in a potential electrical short or lead to smoking or in some instances fire causing property damage, personal injury or death.

Daimler Buses North America and Luminator Holding, LP is recommending that PWA connector boards with an open connector be replaced.

Your vehicle, identified on the enclosed bulletin, is affected. For this reason we ask that you arrange to have the PWA connector boards replaced without delay. The parts necessary to correct this condition will be provided free of charge and reimbursement for labor should be filed on a warranty claim form and submitted to Luminator.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Luminator at 972-516-3033.

If you have any problem regarding this recall, please contact the Luminator Holding. A Luminator Representative will arrange for prompt attention to your vehicle.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If Luminator fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned number 09V-374 to this case.

Transport Canada has also been informed of this recall and has assigned recall number __TBD____
Thank you for your attention to this important matter.

Sincerely,

Joe Labonte
Product Safety and Compliance Officer
Daimler Buses North America
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